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Web Resources

[CROWNWeb Help Me Form](#)

HOW CAN WE HELP YOU TODAY?
Technical Support ✓ I know what I'm supposed to do, but something in CROWNWeb isn't working the way it should. ✓
Training Support ✓ I don't know how to do something in CROWNWeb. ✓
Improving CROWNWeb ✓ I have an idea how to make CROWNWeb better. ✓
Other ✓ Something that doesn't fit in the three areas above. ✓

[MyCROWNWeb Website](#)

[CROWNWeb Data Management Guidelines](#)

[CROWNWeb Education](#)

[CMS Conditions for Coverage for ESRD Facilities](#)

[Manage Your QIMS Account](#)

[CROWNWeb Training Videos](#)

Have You Done Your PART?

By: Janis Grady, Program Lead for CROWNWeb Communications, Division of Quality Measures, Center for Clinical Standards and Quality (CCSQ)

PART (Patient Attributes and Related Treatment) data is a census of patient personal information and treatment history. **PART** helps with verifying the accuracy of:

- Patient census total
- Admit/Discharges status
- Patients' current treatment summary
- Patients' current attending physician



Janis Grady

Users can access and verify this data via the **PART** screen in CROWNWeb (available via the *Patients* tab). This screen reflects all current patients and activities that have occurred within the past 30 days. **At the end of each month, users should review and verify that the patient data displayed is correct, and per the [CROWNWeb Data Management Guidelines](#) – verify PART no later than the 5th business day of the following month.** Help ensure the accuracy of your patient census by doing your PART!

Data Center Move – EQRS Systems Unavailable

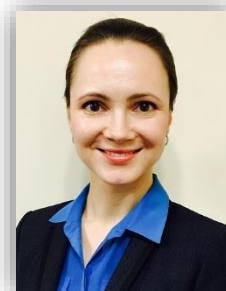
The Centers for Medicare & Medicaid Services (CMS) will implement an extended system maintenance of its Health Care Quality Information System (HCQIS) Data Center from **March 16, 2016 at 8:00 p.m. ET to March 21, 2016 at 11:59 p.m. ET**. During this time, CMS will move its HCQIS Data Center – affecting the availability of all HCQIS applications, which includes the ESRD Quality Reporting Systems (EQRS):

- Consolidated Renal Operations in a Web-Enabled Network (**CROWNWeb**)
- Renal Management Information System (**REMIS**)
- ESRD Quality Incentive Program (**QIP**)

All EQRS applications will be unavailable during this period. The inaccessibility also includes services such as QualityNet.org, Remedy, and Nationwide Health Information Network (NwHIN).

CMS Implements CROWNWeb Restarts

By: Indre Goble, CROWNWeb Project Manager, Information Systems Group, Center for Clinical Standards and Quality (CCSQ)



Indre Goble

Effective February 24, 2016, CMS implemented routine CROWNWeb restarts that occur at 9:00 PM ET on Mondays, Wednesdays, and Fridays. For the past several months, there have been ongoing refresh issues with CROWNWeb – affecting the system’s refresh time as users navigate through CROWNWeb screens – resulting in the system taking from a few seconds to 20+ seconds to display a new page or process submitted data.

These restarts are designed to help improve CROWNWeb's refresh time. Each restart takes approximately one hour to complete and will continue until further notice. CROWNWeb users should continue to report any refresh issues to the QualityNet Help Desk at qnetsupport-esrd@hcqis.org or 1-866-288-8912. Click [here](#) for further details.

Upcoming Event

CMS-2744 Training:
Encore

[March 2, 2016](#)
[2pm EST-3pm EST](#)

CROWNWeb Town
Hall Webinar:
March 31, 2016
2pm EST-3pm EST

CMS-2744 Instructions Available via CMS Site

As you work to complete your facility’s CMS-2744 Annual Facility Surveys, you may have questions regarding what is required for specific fields. Should you include outpatient treatments provided to transient patients as part of your treatment counts? What should you enter in “Field 37: Other Treatments”? Find the answer to these and much more by accessing the “CMS-2744 Instructions for Completion” document available via CMS’ website. Click [here](#) or the image below to access the instructions.

**ESRD FACILITY SURVEY
(CMS-2744)
INSTRUCTIONS FOR COMPLETION**

REPORTING RESPONSIBILITY

The ESRD Facility Survey is designed to capture only a limited amount of information concerning each Federally approved renal facility’s operation. It is not intended to yield information on the full range of ancillary services or activities, e.g., referrals, graft outcome, etc. These concerns are more appropriately and validly addressed by the network in supplemental requests or through other segments of the Program Management and Medical Information System.

CMS-2744 Training Recording Available

The recording of the “[Completing the 2015 CMS-2744 Annual Facility Survey](#)” training is now available via the [CROWNWeb Training Videos](#) page on the MyCROWNWeb.org website. During this informative webinar session, attendees were provided with an overview of:

- The purpose of the CMS-2744 form and how it impacts facilities
- How to complete the CMS-2744 form in CROWNWeb
- How to utilize built-in CMS-2744 reports to resolve errors