

In This Issue

Connecting CMS and CROWNWeb Goals P.1

Facility Dashboard Live! P.2

CROWNWeb New User Training P.2

ESRD QIP Preview Period P.2

Connecting CMS and CROWNWeb Goals

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The Centers for Medicare and Medicaid Services (CMS) announced preliminary CROWNWeb Data Quality Goals for 2017-2018 in June's CROWNWeb Town Hall event. The goals have been established based upon data from the May 2017 CROWNWeb Facility Dashboard; with the performance period running from May 2017 through June 2018. The chart below presents the preliminary goals.

The CROWNWeb Data Quality Goals align with two of CMS' Strategic Goals. The first goal supports innovative approaches to improve quality, accessibility, and affordability. The goal also includes the use of data driven insights to ensure cost effective care that also leads to improvements in patient outcomes as well as leveraging technology to prevent and identify waste, fraud and abuse so that taxpayer dollars can focus on providing high quality care to beneficiaries. The second goal focuses on improving the CMS customer experience by providing patients and providers with the tools and information needed to make decisions that work best for them. The second goal also empowers states with their efforts to drive innovation leading to improved quality and health outcomes.

The first step to achieve these goals is for the ESRD networks and facilities to access the new CROWNWeb Facility Dashboard that provides a direct link to items due in the CROWNWeb system; as these items are completed, the Data Quality goals will improve as will the CMS goals.



Janis Grady

Web Resources

CROWNWeb Help Me Form

HOW CAN WE HELP YOU TODAY?

- Technical Support
- Training Support
- Improving CROWNWeb
- Other

MyCROWNWeb Website

CROWNWeb Data Management Guidelines



CROWNWeb Education

CMS Conditions for Coverage for ESRD Facilities

Category	May 2017 Set Point	June 2018 Goal
Admission within 5 Days	69%	90%
Initial CMS-2728 within 10 Days (New)	22%	50%
Initial CMS-2728 within 45 Days (Due)	86%	90%
CMS-2728 greater than 45 Days (Overdue)	19,678	0
CMS-2746 within 14 Days	60%	90%
System Discharges/GAP Patients	4,287	0
Notification & Accretion Alerts resolved within 15 Days	16,511	90%
PART every 30 Days	96%	100%

Facility Dashboard is Live!

The new CROWNWeb Facility Dashboard was launched on June 6th, 2017. This new system provides ESRD network and facility personnel up to date information of items due and required patient and clinical information. To help with items due within CROWNWeb, the CROWNWeb Outreach, Communication, and Training (OCT) team will continue to send out reminders on PART, Notifications and Accretions, Saved Forms and Admits/Discharges to all who have signed up as part of our distribution list. (Examples below)



CROWNWeb New User Training

Upcoming Event:

CROWNWeb
Town Hall

July 27, 2017

2PM–3PM EDT

CROWNWeb New User Training is held the second Tuesday of every month. The July session is scheduled for Tuesday, July 11th at 2:00pm Eastern. This updated session will provide insight and training on: the CROWNWeb Facility Dashboard; adding personnel; admitting, viewing, editing, and discharging patients; accessing and submitting forms; submitting clinical data; and, viewing and editing PART data. Registration for this 90 minute, one-day event is now open via the Training Calendar in the Education Menu at www.MyCROWNWeb.org.

ESRD Quality Incentive Program (QIP) Preview Period

CMS has announced that the ESRD QIP preview period will be from July 17, 2017 – August 18, 2017. In preparation for this preview period, the CROWNWeb OCT team will conduct two training sessions focusing on gaining access to ESRD QIP, using ESRD QIP, submitting a clarification question, submitting a systemic clarification question and submitting a formal inquiry. Each training session is set to run for one hour; registration is now open via the training calendar at www.MyCROWNWeb.org.

Preview Period	Estimated July 17 th – August 18 th
OCT Training	Wednesday, July 12 th at 2:00pm EDT
OCT Training	Tuesday, July 18 th at 2:00pm EDT

2 of 2

FOR FUTURE NEWSLETTER SUGGESTIONS OR OTHER QUESTIONS, CONTACT CRAFT@MyCROWNWeb.ORG

THE INFORMATION INCLUDED AS PART OF THIS NEWSLETTER IS CURRENT AS OF THE DATE OF RELEASE. CONTENT SUBJECT TO CHANGE.