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CROWNWeb: A Look into 2018

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Each year offers new beginnings and change. The Centers for Medicare & Medicaid Services (CMS) sees the start of the new year as an opportunity to promote the changes that will take place in CROWNWeb during 2018. CMS is pleased to announce the following five CROWNWeb system enhancements or updates that will be implemented during 2018:



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1. A Medicare Beneficiary Identifier (MBI) is scheduled to replace the Health Insurance Claim (HIC) number beginning in April 2018. This will introduce a significant change to CROWNWeb. New options will be available on the patient attributes page allowing CROWNWeb users to enter both the HIC# and the MBI for a period, before transitioning to only the MBI field. Once MBI is fully implemented (by 2019), beneficiary Social Security Numbers will be further protected and CMS will have better control over identifying beneficiaries using the MBI.

2. CMS has worked with the CROWN Data Discrepancy Support team to closely review and clean up the death notification information in CROWNWeb. The data cleanup back to 2012 will substantially reduce notification alerts by entering the missing date of death.

Please note that facilities are still responsible for entering the date and cause of death in CROWNWeb for all patients who have expired while receiving treatment at their facility.

3. In December of 2017, the new Ultrafiltration field was launched in CROWNWeb. Beginning this month (January 2018), facilities are required to provide ultrafiltration information as part of the ESRD Quality Improvement Program (ESRD QIP) for Payment Year 2020.

4. Updated CROWNWeb Data Management Guidelines will be posted to www.MyCROWNWeb.org in January 2018. These updates provide clarifications, corrections, and new screen shots of CROWNWeb fields. Additionally, the Guidelines will have a fresh, new cover.

5. ESRD Quality Reporting Systems Consolidation – known as EQRS – is to be implemented in 2018. EQRS will offer the ESRD community a new vision and road map for the next generation of the CROWNWeb system. The implementation has been slowly transitioning and CROWNWeb users will see the newly designed system in 2018.

Correct Reporting of Death Events

If you have ever attended a CROWNWeb New User Training event, then you are a pro at correctly reporting death events in CROWNWeb. If you have not attended a New User Training Event, then it's a new year and 12 events will be at your fingertips!

There are many times when patients will travel in or out of town for a vacation and require dialysis at another facility. As a CROWNWeb user, you transfer them in to your facility as a transient patient. However, do you know what to do if the transient patient expires? Who is responsible for the death notice in CROWNWeb? The answer is: The home facility still has the primary dialysis relationship with the patient and must submit the CMS-2746 Death Form in CROWNWeb within 14 days of the patient's expiration date.

Upcoming Event:

CROWNWeb
Town Hall

January 25, 2018

2PM-3PM EDT

CROWNWeb Data Confirmation

Many dialysis facilities enter patient clinical data through their corporate systems via the Electronic Data Interchange (EDI) process. It is important to remember that regardless of which process your facility uses to enter data into CROWNWeb, data should be double checked for accuracy. Further, it is each facility's responsibility to verify that all patient data entered in the CROWNWeb system is up-to-date.

Clinical submissions will not be available past the clinical closure dates provided by CMS. For the most current list of clinical closure dates, please view the December CROWNWeb Town Hall PDF available in the Events menu at www.MyCROWNWeb.org. There are currently two lists available: one list showing the normal CMS schedule, and the other showing the clinical closure dates for those facilities in FEMA-designated disaster areas.

Clinical Month	Date of Closure for Clinical Submission
November 2017	January 31, 2018 at 11:59 p.m. ET
September 2017 (FEMA Designated areas)	January 31, 2018 at 11:59 p.m. ET

CROWNWeb Training Events in January

With the start of a new year, there is a new list of CROWNWeb training events! In addition to the monthly CROWNWeb Town Hall event, the OCT team will be hosting three training sessions in January. Each session will give CROWNWeb users a chance to learn about the CROWNWeb system. Registration for all three training sessions are now open for registration via the training calendar at www.MyCROWNWeb.org; additionally, invitations will go out to all CROWNWeb distribution list subscribers at least one week before each event.

Event Name	Date and Time
Attestation, Dialysis per Session, and Ultrafiltration Training	January 4 th at 2:00pm EST
CROWNWeb New User Training	January 9 th at 2:00pm EST
Attestation, Dialysis per Session, and Ultrafiltration Training	January 23 rd at 2:00pm EST

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THE INFORMATION INCLUDED AS PART OF THIS NEWSLETTER IS CURRENT AS OF THE DATE OF RELEASE. CONTENT SUBJECT TO CHANGE.