



# QUALITY

### In This Issue

- The Data Quality Scorecard P.1
- CROWNWeb Reports: Forms P.2
- CROWNWeb FAQ P.2

### Web Resources

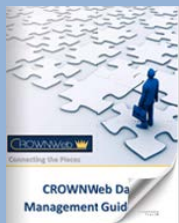
#### CROWNWeb Help Me Form



#### MyCROWNWeb Website

#### CROWNWeb Data

#### Management Guidelines



#### CROWNWeb Education

#### CMS Conditions for Coverage for ESRD Facilities

## The Data Quality Scorecard

*By: Janis Grady, CMS Program COR for CROWNWeb Outreach, Communication, and Training (OCT) and CROWNWeb Data Quality, Division of Quality Measures, Center for Clinical Standards and Quality (CCSQ)*

In 2016 the Centers for Medicare & Medicare Services (CMS) launched the CROWNWeb Data Quality Goals. The objectives of the Goals were to improve the overall timeliness, accuracy and completeness of patient data entered in CROWNWeb by ESRD Networks Medicare Certified Dialysis Facilities, and Transplant Centers.

As the second year of measuring the CROWNWeb Data Quality Goals concludes, CMS reports substantial improvements in essentially all categories. The chart below shows the 2016 baseline percentages for each measure and the values a year later. Please note that a large amount of Notification and Accretion Alerts were removed as a task to be completed by the ESRD Network and/or Facilities and the burden was placed on CMS to resolve and as such the numbers differ greatly.



**Janis Grady**

Area of Focus	CMS Goal	March 2016	May 2017	May 2018
Admission within 5 Days	90%	62%	66%	<b>65%</b>
Initial CMS-2728 within 10 Days	50%	10%	22%	<b>23%</b>
Initial CMS-2728 w/in 45 Days	90%	83%	87%	<b>89%</b>
CMS-2728 greater than 45 Days	0%	17%	13%	<b>11%</b>
CMS-2746 within 14 Days	90%	61%	59%	<b>64%</b>
Notifications & Accretions Resolved within 15 days	90%	0%	36%	<b>16%*</b>
PART every 30 days	100%	93%	96%	<b>97%</b>

The CMS Data Quality Goals support “Putting Patients First” and seek to improve data timeliness on tasks performed in CROWNWeb (e.g. admissions, completion of ESRD registration forms). Other goals have focused on decreasing outstanding items or data anomalies. CROWNWeb data management is supported by its CROWN Data Discrepancy Support Contractor (Soft Dev Inc.- winner of the 2018 FedHealthIT Innovation Award). Continued...

With more to accomplish, the ESRD Network Data Managers will continue to encourage and support dialysis facility providers to attain even higher compliance levels. CMS will continue to work with the corporate dialysis organizations to foster improved outcomes for CROWNWeb electronic data submissions. Additionally, the Social Security Administration (SSA) is partnering with CMS to improve the ESRD entitlement/2728 form submission process. CMS encourages CROWNWeb data submitters to continue to use the CROWNWeb Data Submission Stopwatch as a guide to maintain compliance. Just look at what has already been achieved!

## CROWNWeb Reports: Forms

Although the CROWNWeb Facility Dashboard provides users with a snapshot of certain patient and clinical categories, there are ways to view more information. The CROWNWeb Reports tab allows facility editors to generate and view a greater range of report data that may not be viewable on the Facility Dashboard. Two of the most useful reports are the Missing Forms Report and the Saved Forms Report.

Until recently, the Facility Dashboard only featured forms due within the past year; now users can view missing forms back to 2013. What happens if a different view of the forms are needed? The Missing Forms Report can assist! Accessible from the My Reports screen, a Missing Forms Report can be generated in an Excel, PDF, or CSV file for later viewing. This report is customazable to select desired Facilities, Form Type, Treatment Type and Form Status (due or past due) to display on the report.

For step-by-step instructions on how to generate Missing and Saved Forms Reports or other available CROWNWeb Reports, please visit the Help Menu at [www.MyCROWNWeb.org](http://www.MyCROWNWeb.org).

### Missing Forms Report

The screenshot shows a web form titled "Criteria Selection" for generating a Missing Forms Report. It includes several dropdown menus and checkboxes:

- Select One or More Facilities:** A list box containing facility names and IDs: 032546 SUN CITY WEST DIALYSIS (FMC) (1500000061), ABC Dialysis (700000178), ABCDE Dialysis (700000286), CENTRAL FLORIDA KIDNEY CENTERS INC (700000031), ORLANDO PILLAR DIALYSIS (2100008402), PORT CHARLOTTE ARTIFICIAL KIDNEY CT (700000043), and SHANDS JACKSONVILLE - ESRD (700000010).
- Form Type:** A dropdown menu with options: 2728 Initial, 2728 Supplemental, 2728 Re-entitlement, and 2746.
- Select Treatment Type:** A dropdown menu with options: Dialysis and Transplant, Hemodialysis, CAPD, CCPD, and Other.
- Form Due Status:** A dropdown menu with options: Due and Past Due.
- Select a Report Format:** A dropdown menu with the option: EXCEL.

## A CROWNWeb FAQ

### Question:

When putting in my January and February clinical information, I only saved the data but did not submit it. Does CMS still get that saved clinical information if the Clinical Closure Date has passed?

### Answer:

No, CMS does not receive any clinical information from CROWNWeb until the Submit button has been selected. Clinical information is not accepted after the clinical closure date.

Upcoming Event:

CROWNWeb  
Town Hall

July 26, 2018

2PM-3PM EDT