



CMS Issues Preliminary CROWNWeb Data Quality Goals for 2017-2018

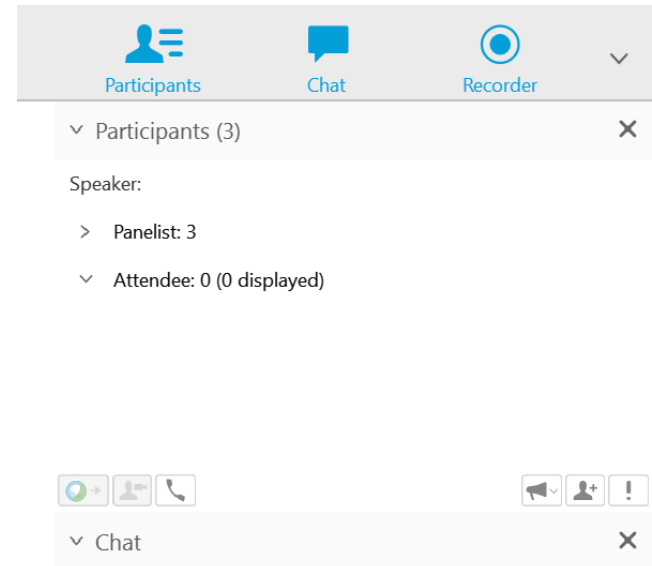
*With CROWNWeb Outreach,
Communication, and Training (OCT)*

June 29, 2017 – 2 pm to 3 pm EDT



Submitting Questions

Type questions in the “Chat” section, located in the right corner of your screen. Send all chat questions to “Panelists”



The screenshot shows a meeting control bar at the top with icons for Participants, Chat, and Recorder. Below this, a 'Participants (3)' section is visible, showing a speaker list with 'Panelist: 3' and 'Attendee: 0 (0 displayed)'. At the bottom, the 'Chat' section is expanded, showing a 'Send to:' dropdown menu set to 'Host & Presenter' and a 'Send' button.



Send to: Host & Presenter

Select a participant in the Send to menu first. type chat message, and send...

Send

Note: *Some questions may require additional research. Unanswered questions may be submitted to CRAFT@MyCROWNWeb.org.*

Today's Host

Janis Grady, RHIT, CPHQ

Contract Officer's Representative (COR)

CROWNWeb Outreach, Communication, and Training (OCT)

Centers for Medicare & Medicaid Services,

Division of Quality Measurement (DQM)



Today's Presenters

Oniel Delva, BA, CTT+
Communications Manager



Michael Seckman, CTT+
Training Manager



Kirsten Keating
Project Coordinator





Latest News and Reminders

Clinical Closures

Clinical Month(s)	Date of Closure for Clinical Submissions
April 2017	June 30, 2017 at 11:59 p.m. ET
May 2017	July 31, 2017 at 11:59 p.m. ET
June 2017	August 31, 2017 at 11:59 p.m. ET

Clinical closures apply to all Collection Types.

Clinical data submission applies to all submission methods.

System Maintenance

Friday, June 23rd at 12 noon EDT Through Monday, June 26th at 6am EDT

Friday, July 14th at 12 noon EDT Through Monday, July 17th at 6am EDT



ESRD Quality Incentive Program

Preview Period	Estimated July 17 th – August 18 th
OCT Training	Wednesday, July 12 th at 2:00pm EDT 1 Hour
OCT Training	Tuesday, July 18 th at 2:00pm EDT 1 Hour

ESRD QIP Training Focus
Gaining access to ESRD QIP
Using ESRD QIP
Submitting a Clarification Question
Submitting a Systemic Clarification Question
Submitting a Formal Inquiry



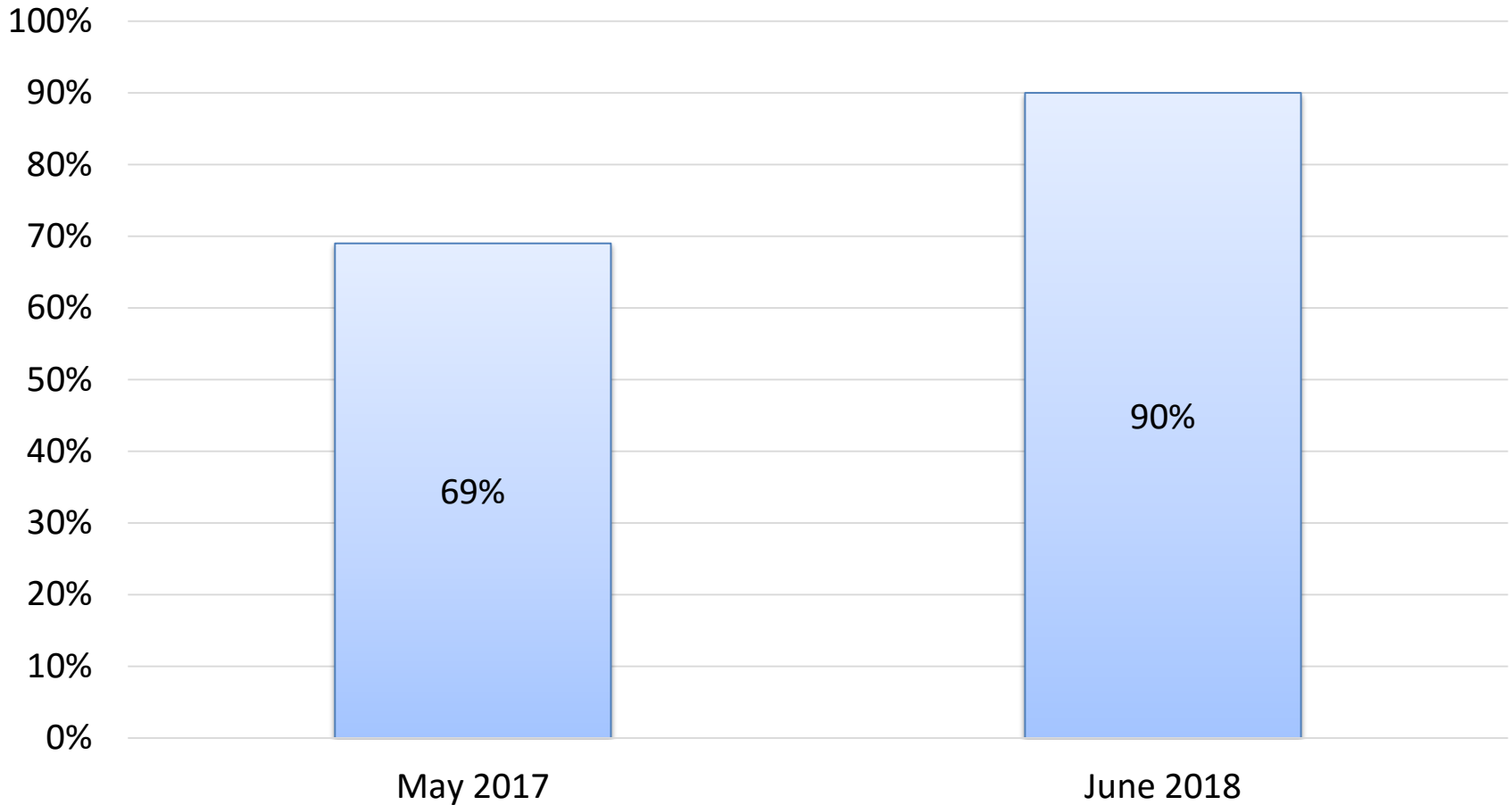
Data Quality Goals

CROWNWeb Key Indicators & Goals

Area of Focus	Target Goal
Admission within 5 Days of Date of First Dialysis	90%
Initial CMS-2728 within 10 Days (New)	50%
Initial CMS-2728 w/in 45 Days (Due)	90%
CMS-2728 greater than 45 Days (Overdue)	0
CMS-2746 within 14 Days	90%
System Discharges / GAP Patients	0
Notifications & Accretions accepted/rejected w/in 15 days	90%
PART every 30 days	100%

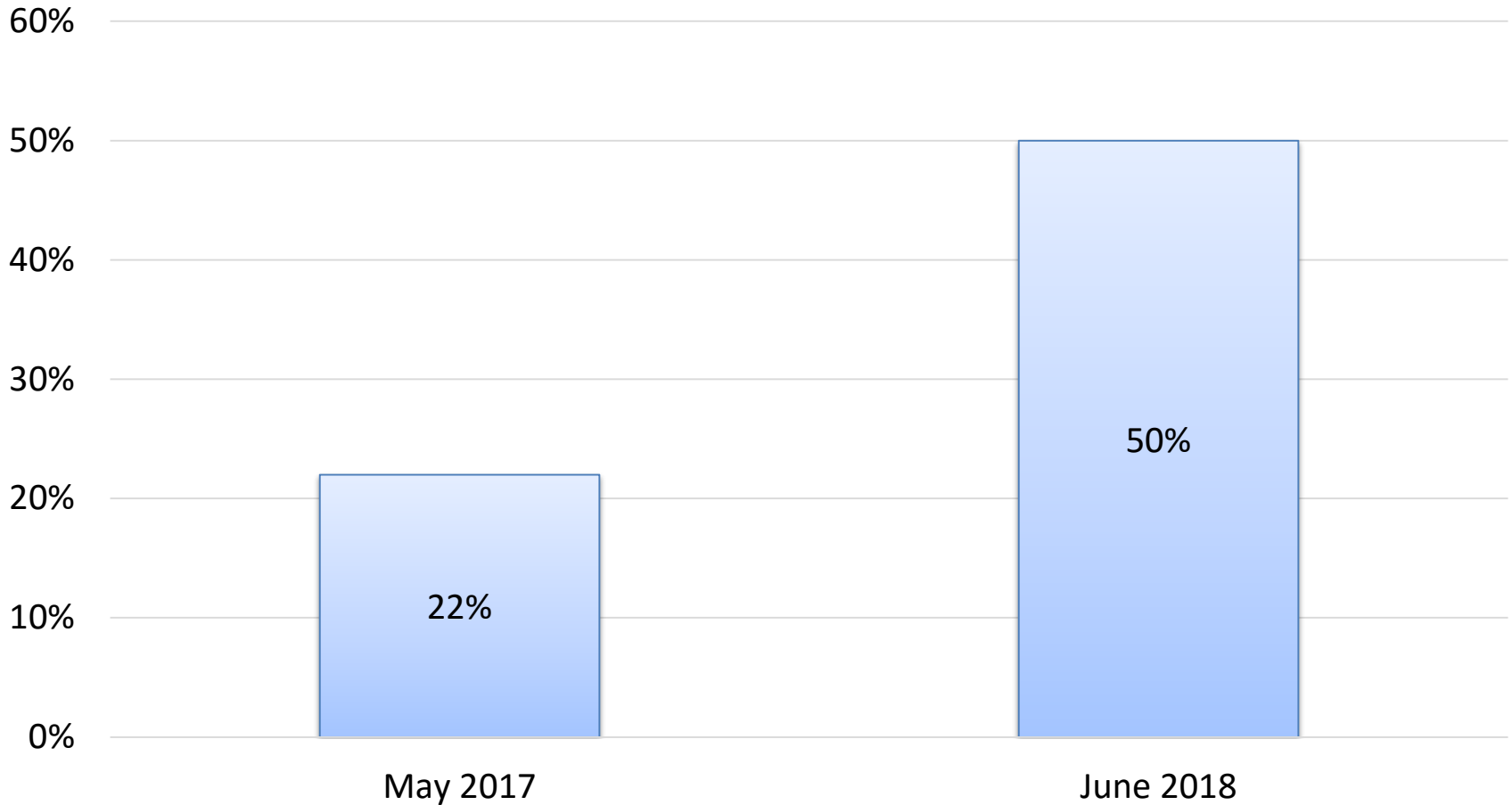
Admissions within 5 Days

Admissions w/in 5 Days of Date of First Dialysis



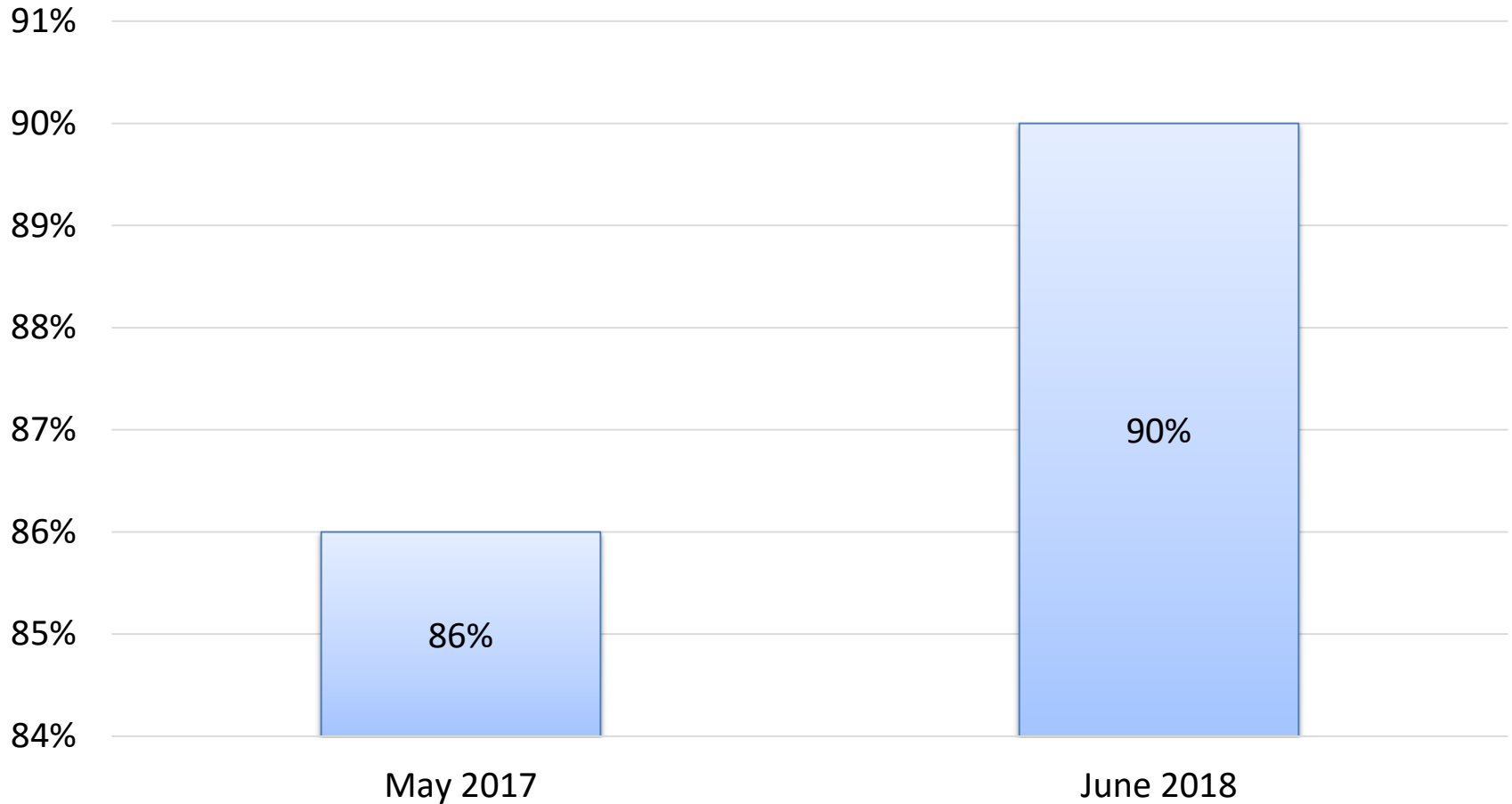
“New” Initial 2728 Forms

Initial 2728 Submitted within 10 Days



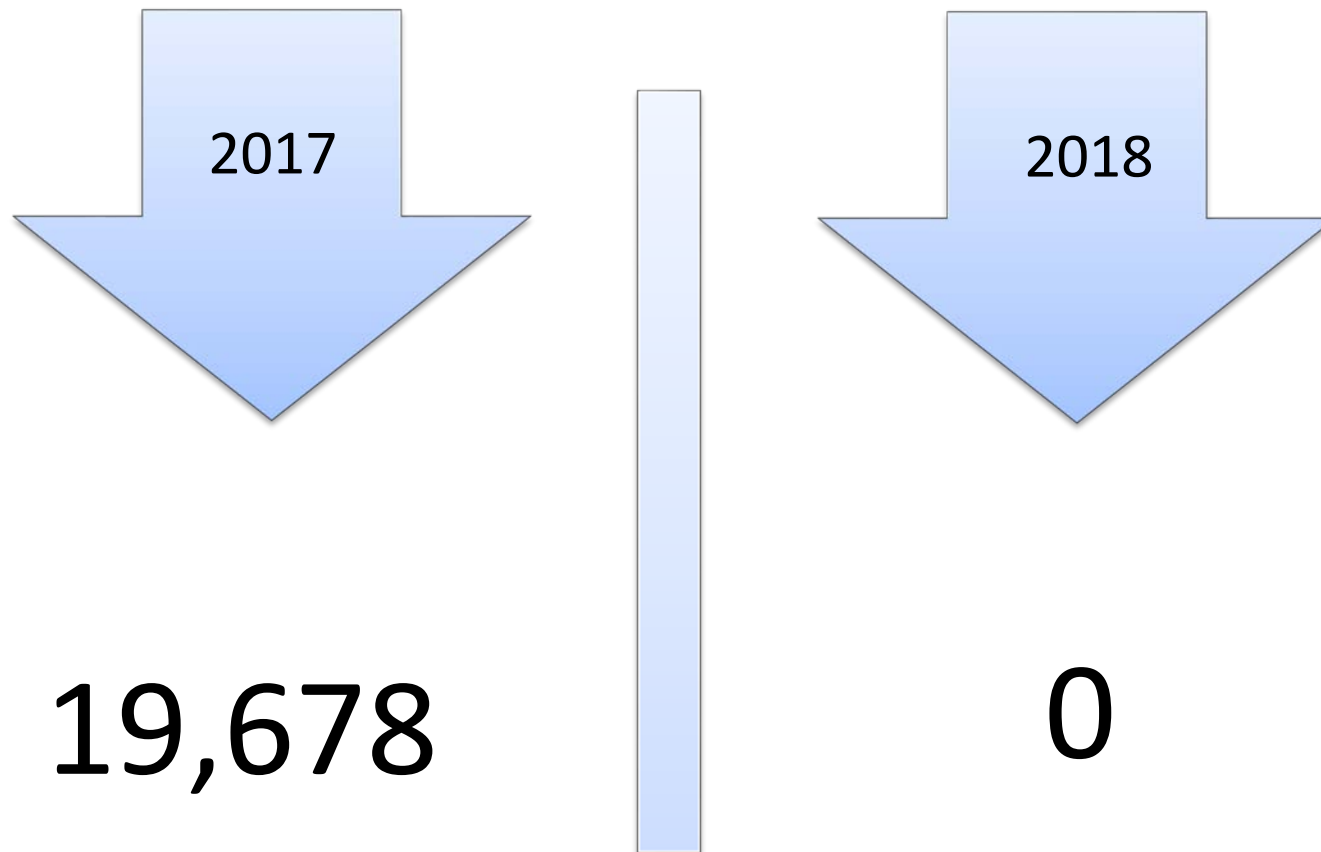
“Due” Initial 2728 Forms

Initial 2728 Submitted within 45 Days



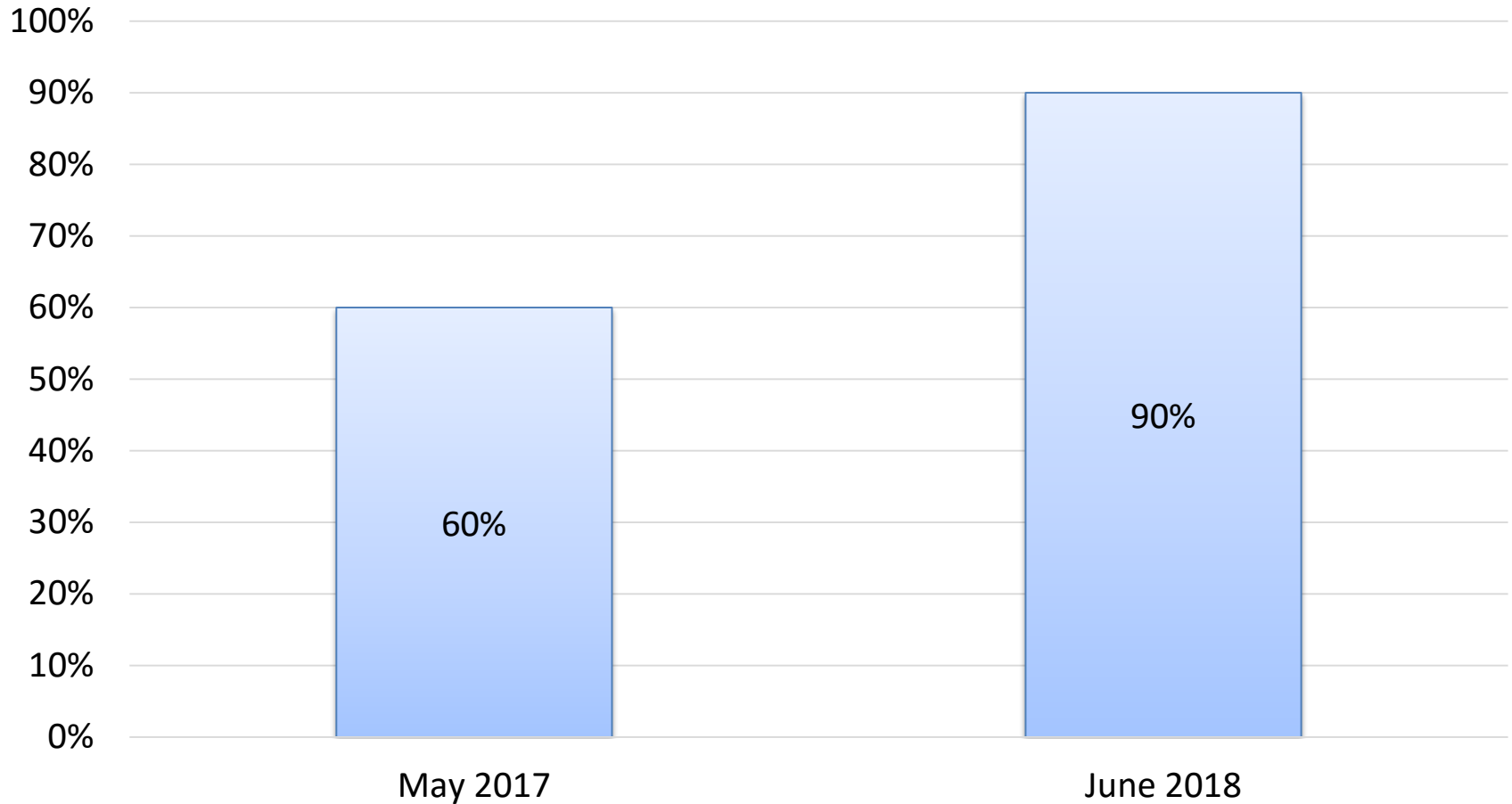
“Overdue” Initial 2728 Forms

Initial 2728 +45 Days

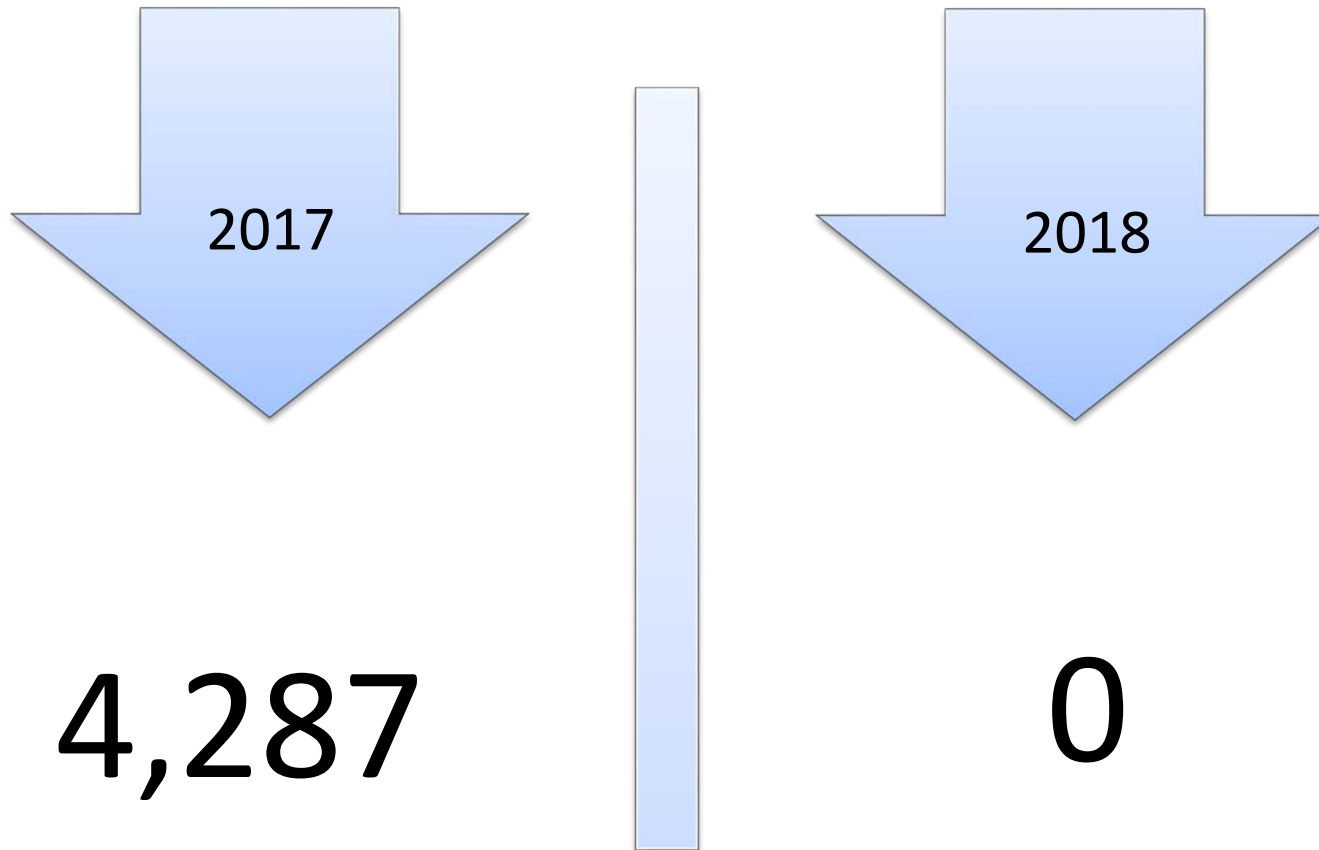


2746 within 14 Days

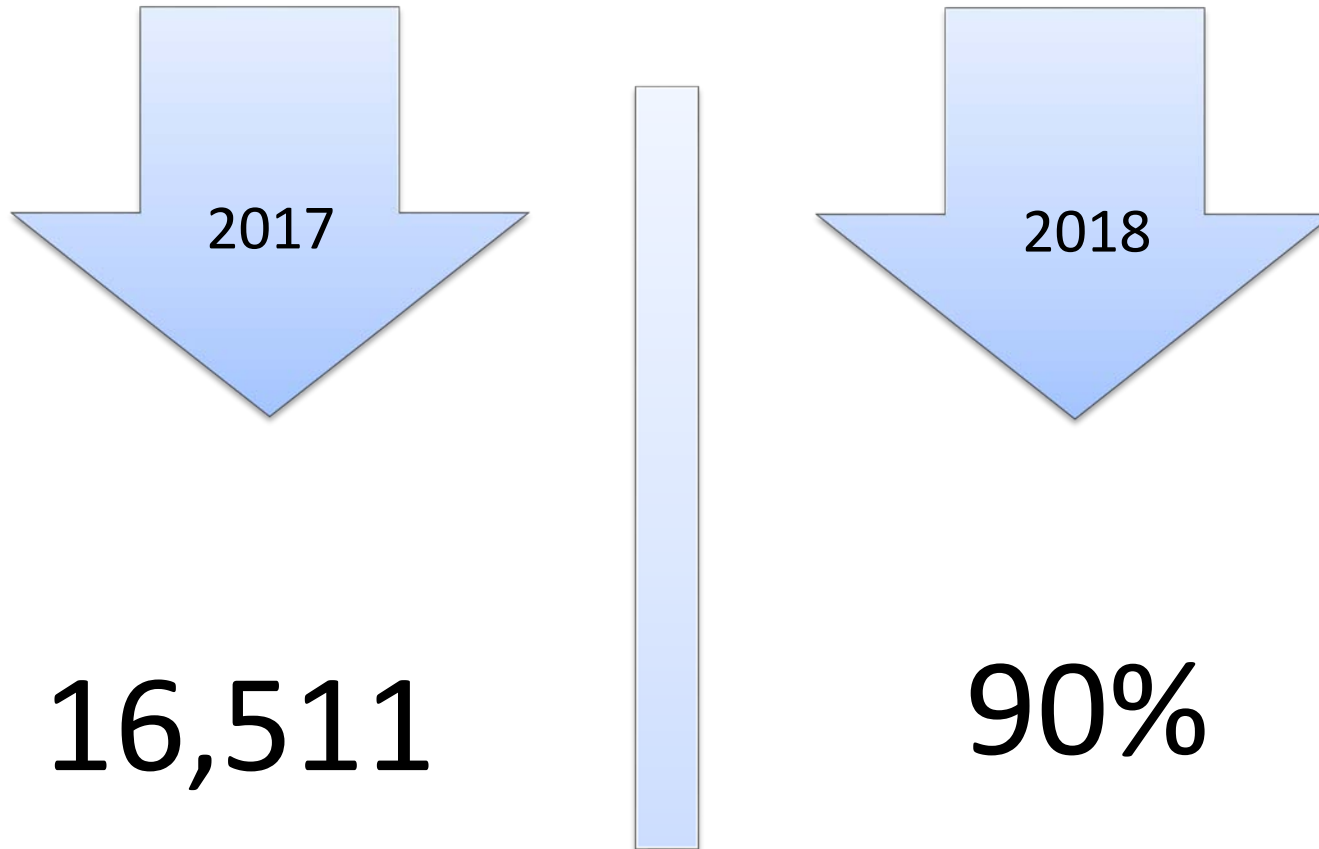
Submitting 2746 within 14 Days of Expiration



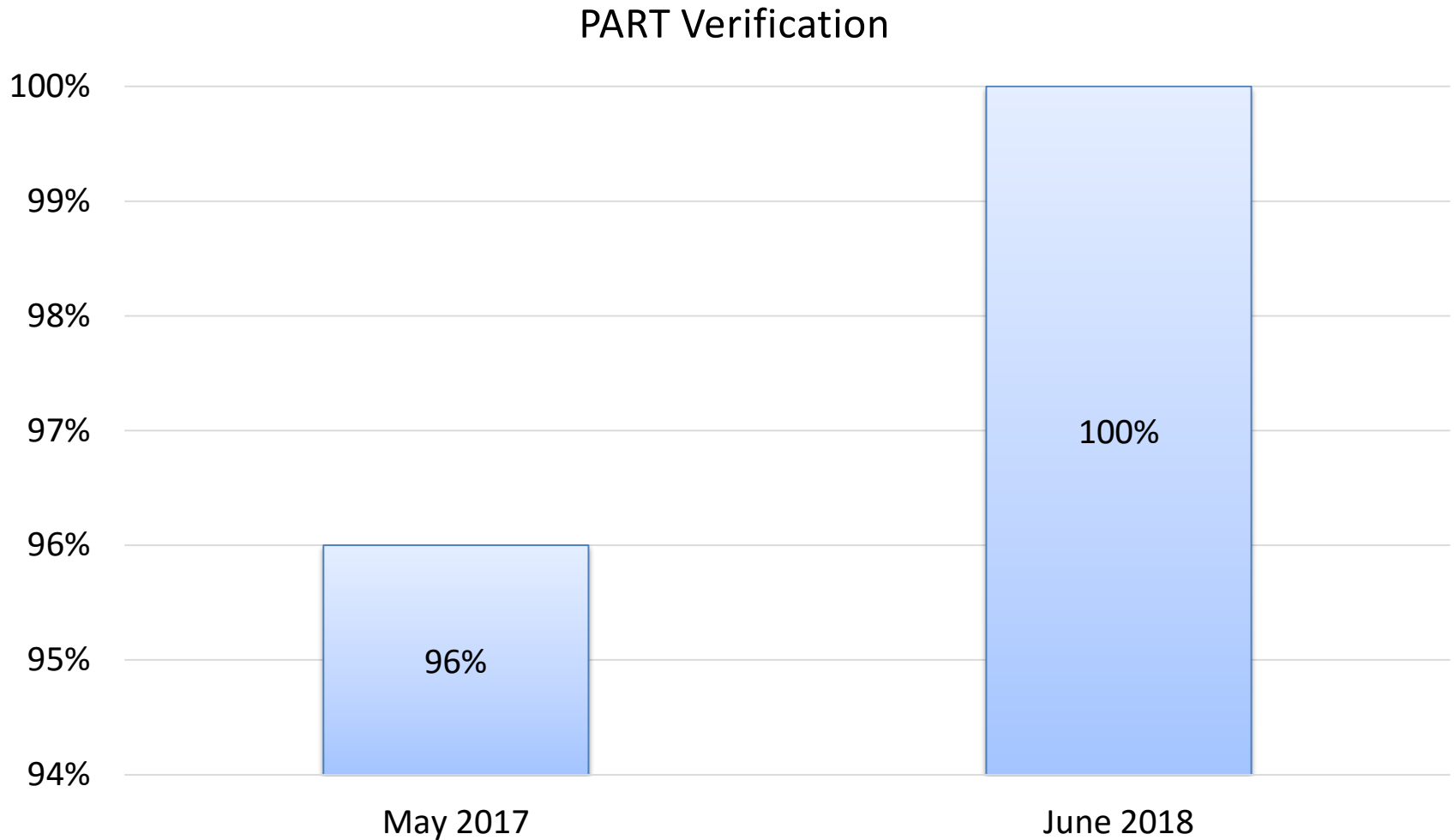
Reducing the Number of System Discharges / GAP Patients



Notification & Accretion Alerts



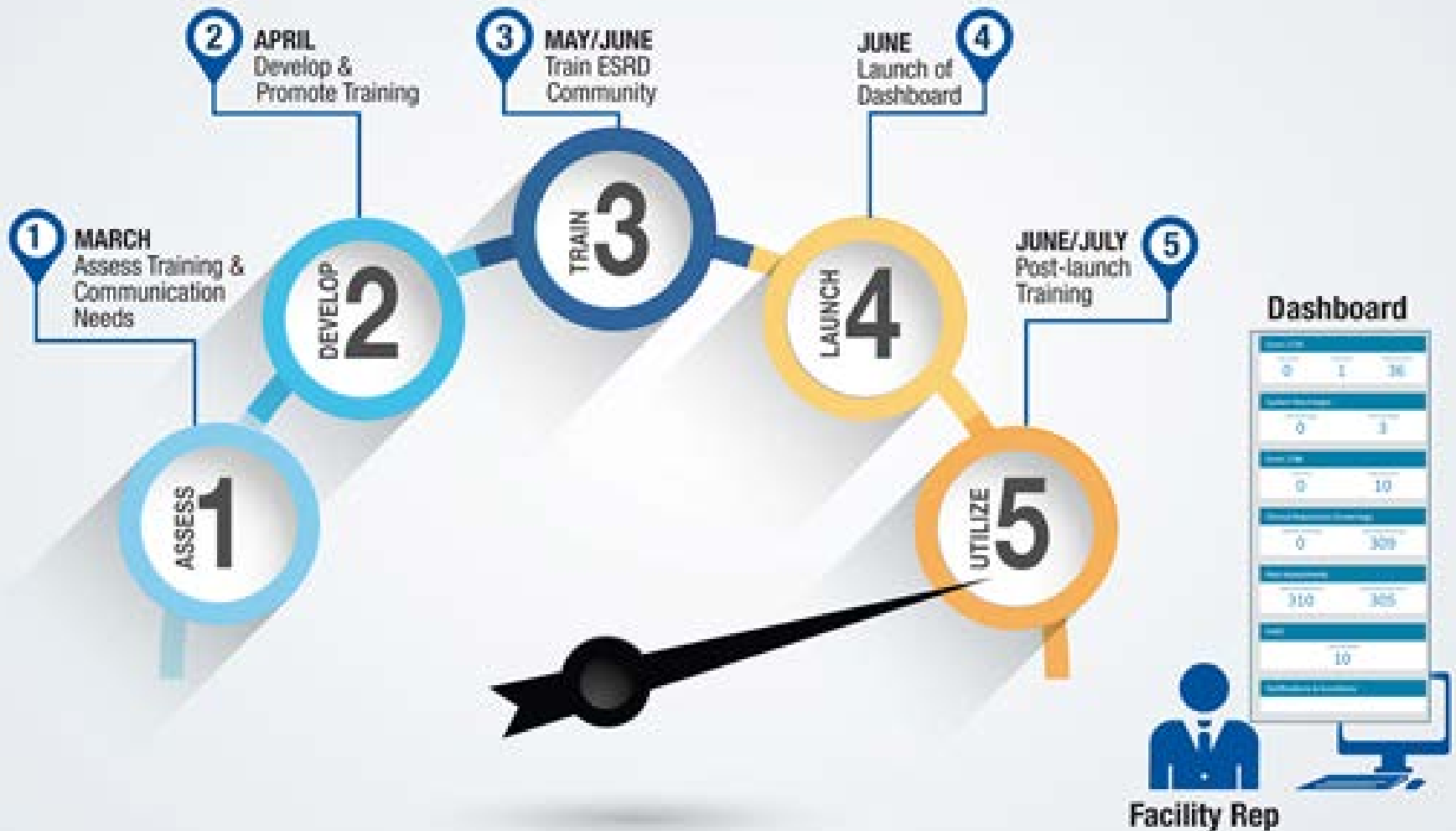
Monthly PART Verification





CROWNWeb Facility Dashboard Frequently Asked Questions

Facility Dashboard



Facility Dashboard Availability

Q: When will the Facility Dashboard become available?

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A: The Facility Dashboard is available now. It went live on June 6th, 2017.

Refreshing Time

Q: How often does the Facility Dashboard refresh?

Refreshing Time

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A: Changes made in CROWNWeb may take up to 15 minutes to sync with the Facility Dashboard.

Accessing the Dashboard

Q: I cannot gain access into the Facility Dashboard, but I am logged in?

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A: Internet Explorer 11 is the recommended internet browser. The Facility Dashboard may not populate if other browsers are used.

Transient System Discharges

Q: I have a system discharge listed, but the patient was a transient at another facility, how do I correct it?

Transient System Discharges

Q: I have a system discharge listed, but the patient was a transient at another facility, how do I correct it?

A: Please contact the visiting facility and ask them to make the correction to the patient's admission information to reflect "yes" for transient status.

If contact can not be made with the facility, then please contact your ESRD network for assistance.

Initial 2728 Forms

Q: How long do Initial 2728 forms stay on the Facility Dashboard?

Initial 2728 Forms

Q: How long do Initial 2728 forms stay on the Facility Dashboard?

A: Initial 2728 Forms will show on the Facility Dashboard for 1 year from the patients First Date of Dialysis.

After 1 year, users may view any missing forms from the Reports Menu

Clinical Data

Q: Will past due clinical data show on the Facility Dashboard?

Clinical Data

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A: Past due clinical data will not show on the facility Dashboard.

Once a clinical month is closed, users are no longer able to enter and/or submit data for that clinical month.

Questions

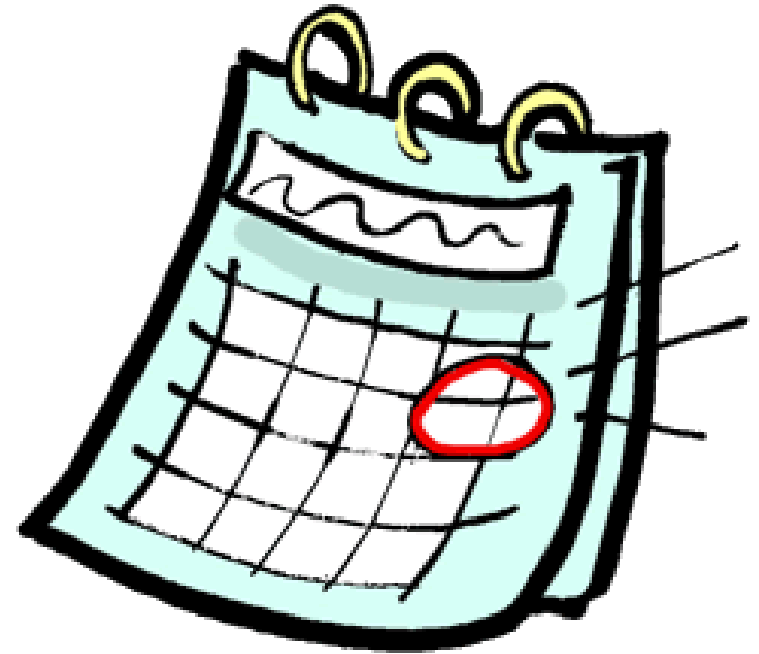


Thanks for Attending!

**Our next CROWNWeb
Town Hall will be held:**

Date: July 27, 2017

Time: 2pm-3pm EDT



For Further Information...

Help Me Form: <http://help.MyCROWNWeb.org>

QualityNet Help Desk: 1-866-288-8912

Website: <http://www.MyCROWNWeb.org>

A survey will pop up in your browser when the session ends. Unlike earlier surveys, the attached only asks 2-3 questions.

Please follow the link and let us know what you think and what you would like to be covered in future Town Hall events, thank you!