



In This Issue

- Putting Patients First P.1
- Upcoming Data Validity & Reliability Study P.2
- CROWNWeb How To: Resolve a System Discharge P.2
- Get Ready – MBI is Coming P.2
- March CROWNWeb Maintenance P.2

Web Resources

CROWNWeb

Help Me Form



MyCROWNWeb

Website

CROWNWeb

Data

Management

Guidelines



CROWNWeb

Education

CMS Conditions for Coverage for ESRD Facilities

Putting Patients First

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The Centers for Medicare & Medicaid Services (CMS) has established **“Putting Patients First”** as a goal for all programs – Medicaid, Medicare, and the Health Insurance Exchanges. During the February CROWNWeb Town Hall, attendees learned to put patients first by examining the Top Ten Reasons to submit a CMS-2728 Form within 10 days of admission. The Top Ten lays out the benefits of submitting complete and accurate CMS-2728 forms to CROWNWeb with the #1 reason being for the patient. We hope that this tool will be used as a reminder to facilities to help improve the current CMS-2728 Forms submission rate of 21% and assist CMS in achieving its overall data quality goal. CROWNWeb can also accept an electronic batch or HIE-NWHIN submission of the CMS-2728; speak with your EDI submitting organization about their readiness to put the patient first.



Janis Grady

Top 10 reasons to submit the CMS-2728 Form within 10 days	
1	Put Patients First – Establish/facilitate ESRD Medicare Coverage for beneficiaries
2	Register patients in the ESRD National Patient Registry – CROWNWeb
3	Include patients in ESRD quality measure outcomes
4	Facilitate Medicare facility reimbursement for ESRD treatments
5	Medicare coverage for Physician reimbursement of ESRD services
6	Medicare Advantage Health Plan payments for ESRD
7	Achieve compliance reporting for ESRD QIP
8	Release more timely and accurate ESRD data for Public Reporting/Research
9	Ten days is sufficient time to complete a registration form
10	Meet the CROWNWeb Data Quality Goals

Upcoming Event:

**CROWNWeb
Town Hall**

March 29, 2018

2PM–3PM ET

Upcoming Data Validity & Reliability Study

Each year CMS works with an assigned contractor to assess the validity and reliability of the Clinical Performance Measures (CPM) data entered/submitted monthly into CROWNWeb, as well as data to the Center for Disease Control and Prevention’s (CDC) NHSN System. This year, CMS has contracted this project to the RELI Group. The RELI Group will randomly select 335 dialysis facilities to participate in this validation project. Of the 335, 300 of the facilities will be requested to submit records regarding CROWNWeb, and the other 35 will submit NHSN record data.

Each selected facility will receive a letter of request via USPS certified mail in the upcoming weeks. All requests will contain a list of patients sampled from the facility, a list of records to be submitted, and a thorough explanation of the submission process to ensure all records are secure. Facilities selected for data validation are required to participate unless the facility “closed” during a natural disaster in a designated FEMA disaster area or submitted an Extraordinary Circumstance Exception (ECE) request. Providers that do not respond to CROWNWeb validation requests will receive a 10-point reduction on their ESRD QIP score.

CROWNWeb How To: Resolve a System Discharge

System Discharges are created when one facility transfers in a patient with “NO” designated in the Transient patient field in CROWNWeb, without the Home facility first transferring the patient out. It is important to remember to mark “YES” for all visiting/transient patients in order to avoid this happening. For step by step instructions on how to resolve a system discharge in CROWNWeb, please see the Help file that is available via the Help menu at www.MyCROWNWeb.org.

Get Ready – MBI is Coming

New Medicare cards with the Medicare Beneficiary Identifier (MBI) are scheduled to be released in April 2018 to replace use of the Social Security Number on Medicare cards. CROWNWeb will begin accepting the new patient identifier in April.

March CROWNWeb Maintenance

For CROWNWeb to consistently meet the needs of the ESRD Networks, Large Dialysis Organizations, and dialysis facilities, all weekends in **March** will be maintenance weekends. The outcome of this will be a better working system for all. Please see the dates and times below when CROWNWeb will be unavailable.

8:00 p.m. ET on Friday through 8:00 p.m. ET on Saturday
3/2/2018 through 3/3/2018
3/9/2018 through 3/10/2018
3/16/2018 through 3/17/2018
3/23/2018 through 3/24/2018