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CROWNWeb: 5 Years Strong

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On June 14, 2012, the Centers for Medicare & Medicaid Services launched the Consolidated Renal Operations in a Web-Enabled Network, or CROWNWeb. As CROWNWeb enters the 6th year, it will feature a number of updates. Let's look back at how the system evolved.

As with most ambitious developments, CROWNWeb got off to a shaky start with a system crash on day two, white screens, defects, and no Nationwide Health Information Network (NwHIN). However, the system developers worked with CMS to correct issues and achieve design goals, including the CMS-2744 Annual Facility Survey, establishing and closing of clinical months, improved entry of patient data via the Single User Interface (SUI), and enhanced data submission via Electronic Data Interchange (EDI). The next few years featured updates that were incorporated by request and need such as the patient admit/discharge screens, the CMS-2728 Form, and new clinical data fields; all supported by ad hoc reports and the CROWNWeb Data Management Guidelines. Among the notable updates were the addition of Pain and Depression to the clinical menu, revisions to the ICH CAHPS attestation, QARM for system access, new patient matching, and the addition of the ICD-10 codes. The CROWNWeb 5.0 release, completed in June of 2016, resulted in a near redesign of the CROWNWeb screens. Every page of each section was altered to reflect a new and easier-to-use design.

During 2017, CROWNWeb slowly began a rebranding under the End Stage Renal Disease Quality Reporting System (EQRS) concept which will consolidate CROWNWeb, ESRD QIP, and REMIS into one platform that will house all ESRD systems. One of the first steps of the EQRS model implementation was the much sought-after Facility Dashboard which has already been revised to better represent the information that facilities need to complete in CROWNWeb. For early 2018, the required data for the ESRD QIP, clinical fields for Number of Dialysis Sessions Completed and Ultrafiltration, were included. On April 1, 2018, CROWNWeb launched the new Medicare Beneficiary Identifier (MBI) field that will eventually replace the Medicare Claim Number for all Medicare patients. Continued on page 2...



Janis Grady

These additions to CROWNWeb have resulted in significant improvements in the electronic submission of administrative and clinical data by all Medicare-certified dialysis facilities in the United States, as required by §494.180(h) of the updated Conditions for Coverage, published April 2008. Very soon, we look forward to the next release (EQRS 1.2) that will showcase additional changes and more supportive functions for the ESRD National Patient Registry and Quality Measure Reporting System . . . known as CROWNWeb.

EQRS 1.2 – CROWNWeb Enhancements

During the April CROWNWeb Town Hall held on the 26th, representatives from CMS and the EQRS Product Management team provided an overview of the new enhancements coming to CROWNWeb. These updates will include the pairing of the admit date and treatment record date for all new patients. With this change CROWNWeb users will be assured that appropriate dates will match; additionally, it will prevent a treatment record associated with a CMS-2728 Form from being deleted. Notification alerts have already begun an auto-acceptance for the MBI number (effective 4/1/2018); a new function will also have the Medicare Claim Number auto-accepted and both fields will generate the patient's Medicare status to populate with an effective date in CROWNWeb. Other enhancements will include the missing 2728 form counts on the Facility Dashboard which will count/show any missing or saved Initial and Re-Entitlement 2728 forms in CROWNWeb, back to January 1, 2013. Lastly, a Supplemental 2728 form will trigger for any restart dialysis or training patient within 90 days of that event. The scheduled release date for all EQRS 1.2 enhancements will be announced soon to the ESRD community, prior to implementation into the CROWNWeb system.

Upcoming Event:

**CROWNWeb
Town Hall**

May 31, 2017

2PM–3PM EDT

CROWNWeb New User Training

CROWNWeb New User Training is held the second Tuesday of every month. May's event will be held on Tuesday, May 8th at 2:00 p.m., Eastern. This 90-minute WebEx event provides attendees with a high-level overview of the CROWNWeb system and has been recently updated to reflect MBI fields across all CROWNWeb screens. CMS and the OCT team invite all new and current system users to attend the event and test your knowledge during our interactive poll questions, as well as ask our subject matter experts questions and receive real time answers.

Registration is now open for this event via the training calendar in the Education Page at www.MyCROWNWeb.org. If you are unable to attend the event, a recording and PDF version are always available for viewing or printing in the same location under the [training videos](#) hyperlink.

Clinical Closures

Clinical closure dates apply to all Collection Types (Hemodialysis; Peritoneal Dialysis). Additionally, clinical data submissions apply to all submission methods (Manual or EDI).

CROWNWeb Reporting Months	Clinical Closure Date
March 2018 Clinical Month	May 31, 2018 at 11:59 p.m. Eastern
April 2018 Clinical Month	June 30, 2018 at 11:59 p.m. Eastern
May 2018 Clinical Month	July 31, 2018 at 11:59 p.m. Eastern

All dialysis facilities are now on the same Clinical Submission Schedule.

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THE INFORMATION INCLUDED AS PART OF THIS NEWSLETTER IS CURRENT AS OF THE DATE OF RELEASE. CONTENT SUBJECT TO CHANGE.