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## 2018: A Year of Advancements

2018 was a Year of Advancements for ESRD Data Management. During this calendar year, the Centers for Medicare & Medicaid Services (CMS) worked closely with its application development teams to implement updates to its CROWNWeb, ESRD Quality Incentive Program (ESRD QIP), and ESRD Quality Reporting System (EQRS) applications. These changes included:

-  Visual and ease of use updates to EQRS and CROWNWeb
-  Addition of “Facility” menu option to EQRS screen with the Dashboard screen
  - This enhancement provided users with a more streamlined way of adding new and updating existing facility information.
  - Users can now update a small section of information at a time, without having to scroll through all their information.
-  Auto-acceptance of both the Health Insurance Claim number (HICNUM) and Medicare Beneficiary Identifier (MBI)
  - This update goes in hand with the Medicare Certified status update when either a HICNUM or MBI is accepted.

To inform the ESRD community of system enhancements, CMS collaborated with the Outreach, Communication, and Training (OCT) team and hosted a series of Town Hall events: “The Journey to EQRS.” During this four-part series, guest speakers highlighted different aspects of EQRS and described the benefits to users. The first of these events took place in July 2018 with P. Nicole Crenshaw of CMS. Ms. Crenshaw provided the framework of how CROWNWeb, ESRD QIP, and its Renal Management Information System (REMIS) will be integrated into EQRS. The August and September events featured guest speakers Dr. Delia Houseal (ESRD QIP Program Lead) and Lesly Humphreys (EQRS System Design Senior Lead), respectively. Dr. Houseal led a question and answer session that provided attendees with in-depth responses on completing the ESRD QIP Preview Period. Ms. Humphreys and her team gave attendees a preview of how the user interfaces are being redesigned using the Human-Centered Design process. Each guest speaker provided attendees with an understanding of EQRS and how it will integrate CROWNWeb and ESRD QIP.

Learn more about CROWNWeb, ESRD QIP, and EQRS enhancements by accessing the **Community Events** page on the **MyCROWNWeb.org** website.

# ICH CAHPS ATTESTATION

Each year, facilities that provided In-Center Hemodialysis to fewer than 30 eligible patients in the previous calendar year, must attest in CROWNWeb that they were exempt from completing the 2018 In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) survey. The attestation period covering patients dialyzed in calendar year 2017 is open from January 1, 2019 through February 28, 2019 at 11:59 PM PT.

The table below outlines ICH CAHPS attestation requirements for facilities:

Attest that your facility is not eligible for ICH CAHPS Survey - meaning select “YES” in CROWNWeb and submit – if the following conditions are met:

Your facility treated 29 or fewer eligible In-Center Hemodialysis patients aged 18 years or older during all of calendar year 2017

You are a Pediatric facility, Home Hemodialysis, or Peritoneal Dialysis only facility

If you're unsure if your patient count qualifies, review the information below to determine if the attestation should be completed.

## Additional helpful tips

Do not count In-Center Hemodialysis patients who were not at your facility for 90 days or longer (Transient)

Do not count patients receiving hospice care

Do not count patients at a residential nursing home, long-term care facility, jail, prison, or other similar long-term institution

For more information on completing the ICH CAHPS Attestation in CROWNWeb, please visit the Training Videos section of the **Education** page at [www.MyCROWNWeb.org](http://www.MyCROWNWeb.org).

## Clinical Closures

Clinical closure dates apply to all Collection Types (Hemodialysis; Peritoneal Dialysis). Additionally, clinical data submissions apply to all submission methods.

CROWNWeb Reporting Months	Clinical Closure Dates
November 2018 Clinical Month	January 31, 2019 at 11:59 PM PT
December 2018 Clinical Month	February 28, 2019 at 11:59 PM PT
January 2019 Clinical Month	April 1, 2019 at 11:59 PM PT

## Upcoming Events:



**CROWNWeb  
Town Hall**



**January 17 • 2-3pm**



For future newsletter suggestions or other questions, contact [craft@MyCROWNWeb.org](mailto:craft@MyCROWNWeb.org)  
The information included as part of this newsletter is current as of the date of release.  
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