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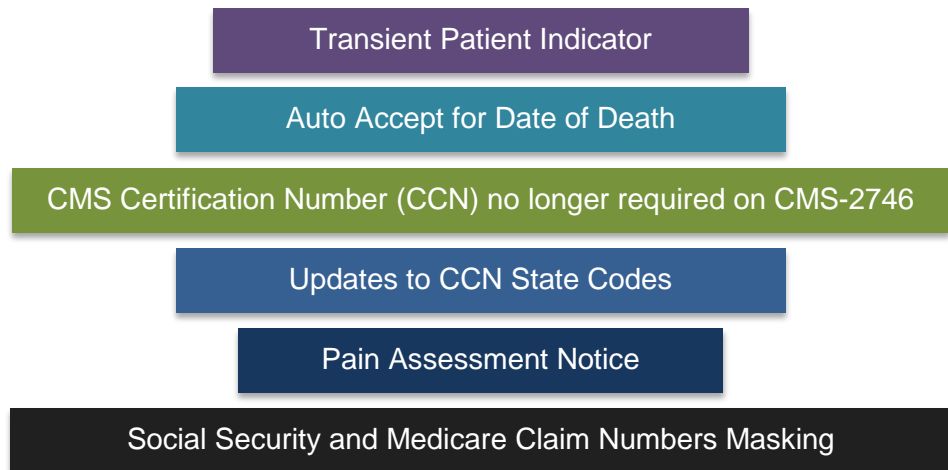
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## 2019 Recap and 2020 Vision

This year marks 10 years since the Centers for Medicare & Medicaid Services (CMS) first released CROWNWeb to be used by Medicare-Certified dialysis facilities. CMS initially released Phase I of CROWNWeb in February 2009. At that time, the system was used by only eight facilities. During Phase II, the number of facilities using CROWNWeb increased to 180 facilities in July 2009. By Phase III, the number of facilities using the system doubled to 360 nationwide in May 2011. CROWNWeb was officially released nationally to all facilities in June 2012.

Over the years, CMS has worked closely with various application development teams to implement updates to CROWNWeb and its supporting systems. These updates included mandatory changes to support CMS initiatives as well as user-suggested enhancements.

With system requirements and human-centered design in mind, CMS applied the following new features to its ESRD Quality Reporting System (EQRS) and CROWNWeb applications in 2019:



To assist facilities with their data reporting in 2020, CMS has updated EQRS and CROWNWeb to support data reporting for:

- Medication Reconciliation
- In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS)
- Clinical Depression Screening and Follow-Up

Access the [November 2019 Town Hall](#) materials for a full recap of 2019 efforts and a look ahead at 2020.

# Save the Date: 2020 EOCT Events

Want to know the latest EQRS and CROWNWeb news? Need training to understand why and how to report data directly to CMS? Join CMS and the ESRD Outreach, Communication, and Training (EOCT) Team for the following 2020 communication and training events:

## New User Trainings

- Moving to the third Tuesday of each month.

## Town Hall Events

- Held the last Thursday of each month.

## Medication Reconciliation Training

- Coming January 2020.

## ICH CAHPS Training

- Coming January 2020.

## Completing the CMS-2744 Annual Facility Survey

- Coming Spring 2020.

## ESRD System Enhancement Trainings

- Will be held as needed.

\*Dates subject to change.

In January 2020, EOCT will also be providing training to introduce the implementation of an upcoming CMS account management application known as the HCQIS Access Roles and Profile (HARP) system. Access the [November 2019 Town Hall](#) materials for event details. Registration details will be posted on [www.MyCROWNWeb.org](http://www.MyCROWNWeb.org).

## Clinical Closures

Clinical closure dates apply to all Collection Types (Hemodialysis and Peritoneal Dialysis). Additionally, clinical data submissions apply to all submission methods.

Reporting Month	Clinical Closure Date
October 2019 Clinical Month	January 2, 2020 at 11:59 PM PT
November 2019 Clinical Month	February 3, 2020 at 11:59 PM PT
December 2019 Clinical Month	March 2, 2020 at 11:59 PM PT



For future newsletter suggestions or other questions, contact: [craft@MyCROWNWeb.org](mailto:craft@MyCROWNWeb.org)

*The information included as part of this newsletter is current as of the date of release.*

[www.MyCROWNWeb.org](http://www.MyCROWNWeb.org)