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Content subject to change.

# Add an Initial CMS-2728 Form

- Log in to EQRS.
- 2 Click Patients.
- 3 Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click Form 2728. The *Manage Form 2728* screen displays.
- 7 Click the Add Initial 2728 button in the Eligible 2728 Forms section. The Add an ESRD Medical Evidence (2728) screen displays.
- Enter the required information in <u>Sections A and B.</u> (Section C is for transplant facilities, and <u>Section D</u> is for all ESRD self-dialysis training patients.) Select the GFR Calculation Method in <u>Section F</u>, then click **Save**. The message "Successfully saved Form 2728" displays.
- 9 Click **Print**. The report viewer displays the CMS-2728 Form in a PDF format.

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- **10** Click the **Printer icon**; enter any print parameters, and click **OK**.
- **11** Obtain the required signatures from the attending physician and patient on the printed CMS-2728 Form.
- **12** Go back to EQRS to complete the CMS-2728 Form; repeat **Steps 1-6**.
- 13 Click the Initial Dialysis+ link in the Existing 2728 Forms column. The View ESRD Medical Evidence (2728) Saved screen displays.
- **14** Click **Edit**; the *Edit an ESRD Medical Evidence (2728) Saved* screen displays.
- 15 In Sections E-F, enter the dates the attending physician and patient signed the form, and click **Submit**.
- 16 The View ESRD Medical Evidence (2728) Submitted screen displays with the message "Successfully submitted Form 2728."
- 17 Mail the original, signed CMS-2728 Form to the Social Security Administration.
- **18** Keep a copy of the original, signed CMS-2728 Form with the patient's records.

### **Edit a Saved CMS-2728 Form**

- Log in to EQRS.
- 2 Click Patients.

- **3** Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click **Submit**. The *Search Patient Results* screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click **Form 2728**. The *Manage Form 2728* screen displays.
- 7 Click the Initial Dialysis+ link in the Existing 2728 Forms column. The View ESRD Medical Evidence (2728) Saved screen displays.
- 8 Click **Edit**; the *Edit an ESRD Medical Evidence (2728) – Saved* screen displays.
- 9 Make any changes or additions to the data, and click Save or Submit. The View ESRD Medical Evidence (2728) – Saved (or Submitted) screen displays with the message "Successfully saved (or submitted) Form 2728."

## **Print the CMS-2728 Form**

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click Search Patients. The Search Patients screen displays.

- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click **Form 2728**. The *Manage Form 2728* screen displays.
- 7 Click the Initial Dialysis+ link in the Existing 2728 Forms column. The View ESRD Medical Evidence (2728) – Saved screen displays.
- 8 Click **Edit**; the *Edit an ESRD Medical Evidence (2728) – Saved* screen displays.
- 9 Click **Print**. EQRS displays the CMS-2728 Form in a PDF format.
- 10 Click the **Printer icon**; enter any print parameters and click **OK**.

### Add a Re-entitlement CMS-2728 Form

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria. Click **Submit**. The Search Patient Results screen displays a list of patients matching your search criteria.

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- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click **Form 2728**. The *Manage Form 2728* screen displays.
- 7 Click the Add Re-entitlement 2728 button in the <u>Eligible 2728 Forms</u> section. The Add an ESRD Medical Evidence (2728) screen displays.
- 8 Enter all available information and click Save. The message "Successfully saved Form 2728" displays.
- **9** Click **Print**. EQRS displays the CMS-2728 Form in a PDF format.
- **10** Click the **Printer icon**; enter any print parameters, and click **OK**.
- **11** Obtain the required signatures from the attending physician and patient on the printed CMS-2728 Form.
- **12** Go back to EQRS to complete the CMS-2728 Form; repeat **Steps 1-6**.
- 13 Click the Re-entitlement Dialysis After
  Transplant Failed+ link in the Existing 2728
  Forms column. The View ESRD Medical
  Evidence (2728) Saved screen displays.
- **14** Click **Edit**; the *Edit an ESRD Medical Evidence (2728) Saved* screen displays.

- 15 In <u>Sections E-F</u>, enter the dates the attending physician and patient signed the form, and click **Submit**.
- 16 The View ESRD Medical Evidence (2728) Submitted screen displays with the message "Successfully submitted Form 2728."

### Add a Supplemental CMS-2728 Form

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click Search Patients. The Search Patients screen displays.
- 4 Enter your search criteria, and then click **Submit**. The *Search Patient Results* screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click Form 2728. The *Manage Form 2728* screen displays.
- 7 Click the Add Supplemental 2728 button in the <u>Eligible 2728 Forms</u> section. The Add an ESRD Medical Evidence (Supplemental – 2728) screen displays.
- 8 Enter all available information and click Save. The message "Successfully saved Form 2728" displays.

- 9 Click **Print**. EQRS displays the CMS-2728 Form in a PDF format.
- **10** Click the **Printer icon**; enter any print parameters and click **OK**.
- 11 Obtain the required signatures from the attending physician and patient on the printed CMS-2728 Form.
- **12** Go back to EQRS to complete the CMS-2728 Form; repeat **Steps 1-6**.
- 13 Click the Supplemental Training+ link in the Existing 2728 Forms column. The View ESRD Medical Evidence (2728) Saved screen displays.
- **14** Click **Edit**; the *Edit an ESRD Medical Evidence (Supplemental 2728) Saved* screen displays.
- **15** In <u>Sections E-F</u>, enter the dates the attending physician and patient signed the form, and click **Submit**.
- 16 The View ESRD Medical Evidence (2728) Submitted screen displays with the message "Successfully submitted Form 2728."

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## **Add Facility Personnel**

- 1 Log in to EQRS.
- 2 Click Facilities.
- 3 Click **Personnel**. The *Search Personnel* screen displays.
- 4 Click New Personnel.
- 5 Click Add Personnel.
- **6** Enter the required information in the Personnel Information section.
- 7 Indicate the job description or job title and click **Add Positions**.
- 8 Click Review.
- 9 Click Submit. The View Existing Personnel screen displays the message "Personnel information added successfully."

# **Add Clinical Depression Information**

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click **Clinical Depression**. The *Clinical Depression* screen displays.
- 4 Locate the desired patient and click the **Report** link. The *Clinical Depression* Reporting screen displays.

5 Select the Clinical Depression Screening and Follow-Up Plan documented for the patient, then click Submit. The Clinical Depression screen displays the message "Clinical depression assessment reported successfully."

### **Add Clinical Information**

- 1 Log in to EQRS.
- Click Patients.
- 3 Click Manager Clinical. The Manage Patient Clinical Values screen displays.
- 4 Select the Collection Type from the dropdown list. The screen refreshes.
- 5 Select the **Clinical Month** from the dropdown list. The screen refreshes.
- 6 (Optional) To refine your search even more, in the <u>Last Name Group</u> field, select from the drop-down list the patients with last names that begin with those letters.
- 7 In the Patient Clinical Status field, select from the drop-down list whether to display patients "With Submitted Clinical Values," "Without Clinical Values," or "With Saved Clinical Values." Leave blank to select all.
- 8 Click **Search Patients**. The *Manage Patient Clinical Values* screen refreshes displaying a list of patients in the <u>Select Patient</u> field who meet the search criteria.

Select the desired patient from the <u>Select Patient</u> field drop-down list. The screen refreshes, displaying details for the selected patient.

NOTE: If no clinical information has been entered, the following message displays "No clinical data for selected facility, patient, and clinical month."

- 10 (Optional) Enter a Common Lab Test Date.
- 11 Enter the clinical data for the patient under each category or select the appropriate N/A checkbox.
- 12 Click Submit. If no error messages display, your clinical data has been validated and submitted in EQRS. -OR- If you have not entered all of the clinical data for this patient, click Save.

#### **Add Patient Treatment Information**

- Log in to EQRS.
- 2 Click Patients.
- 3 Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.

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- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- **6** Click the **Treatments** link. The *View Patient Treatments* screen displays.
- 7 Click the Admit Date. The screen refreshes and displays the Treatment Start Date in the Treatment Summary section.
- 8 Click the **New Treatment** link. The *Add Treatment Information* screen displays.
- 9 Enter data in the required fields for the patient's new treatment information; then click Submit.
- **10** The *View Treatment Information* screen displays with the new treatment record.

# **Admit a New ESRD Patient**

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click **Amit a Patient**. The *Admit Patient* screen displays.
- 4 Enter the patient's information and select New ESRD Patient in the Admit Reason field. Click Next. The screen refreshes and displays the following sections:
  - a Ethnicity, race, tribe and origin
  - **b** Contact Information

- c Miscellaneous Information
- **d** Medical Information
- e Admission Information
- **f** Dialysis Treatment Information

**NOTE:** Add any information that will be required for the CMS-2728, CMS-2746, or CMS-2744 Forms.

5 Enter all available data and click Submit. The message "Patient admission was successful" displays.

### Admit a Transfer (Existing) Patient

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click Amit a Patient. The Admit Patient screen displays.
- 4 Enter the patient's information. Select Transfer In in the Admit Reason field. Click Next.

#### Near Match - In Scope Patient

From Step 4, the Near Match Select screen displays with the message, "Possible duplicate patients outside of your scope have been identified. It is recommended that you contact your ESRD Network to investigate the possible duplicate(s) for the patient you are admitting. You may not admit this patient without the assistance of your ESRD Network."

5 Contact your ESRD Network for further assistance.

#### Near Match – Out of Scope Patient

From Step 4, the Near Match Select screen displays with the message, "Possible duplicate patients outside of your scope have been identified. It is recommended that you contact your ESRD Network to investigate the possible duplicate(s) for the patient you are admitting. You may not admit this patient without the assistance of your ESRD Network."

5 Contact your ESRD Network for further assistance.

# Exact Match – In Scope or Out of Scope Patient

From **Step 4**, the *Patient Admission Confirmation* screen displays.

- 5 Click Accept. The Admit Patient screen displays the message "Patient match found. New admission record will be created for this patient."
- Review the auto-populated information, enter the required information, and click Submit. The message "Patient admission was successful" displays.

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### Complete a CMS-2746 Form

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click Search Patients. The Search Patients screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the **EQRS Patient ID** for the desired patient. The *View Patient Demographics* screen displays.
- 6 Click Edit. The Edit Patient screen displays.
- 7 Scroll down to the <u>Medical Information</u> section. Enter the **Death Date** and **Death** Code; then click Submit. The View Patient Demographics screen displays with the message "Successfully edited patient."
- 8 Click **Form 2746**. The *Add a Death Notice* (2746) screen displays with information prepopulated from the current patient record.
- 9 Enter all required information on the screen and click either Save or Submit. The View a Death Notice (2746) – Saved (or Submitted) screen displays with the message "Successfully saved (or submitted) Form 2746."

- **10** To print the CMS-2746 Form, click **Print**. The CMS-2746 Form displays in a PDF format.
- 11 Click the **printericon**; enter any print parameters and click **OK**.

#### **Delete a Saved CMS-2746 Form**

- 1 Log in to EQRS.
- 2 Click Patients.
- **3** Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the **EQRS Patient ID** for the desired patient. The *View Patient Demographics* screen displays.
- 6 Click the Form 2746 link. The View a Death Notice (2746) Saved screen displays.
- 7 Click Delete. A confirmation webpage dialog screen displays with the message "Are you sure you want to continue?"
- **8** Click **Yes, Delete**. The *View Patient Demographics* screen displays.

# **Edit a Saved CMS-2746 Form**

- Log in to EQRS.
- 2 Click Patients.
- 3 Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click the Form 2746 link. The View a Death Notice (2746) Saved screen displays.
- 7 Click **Edit**. The *Edit a Death Notice* (2746) Saved screen displays.
- 8 Apply the desired changes; click **Save** or **Submit**. The *View a Death Notice* (2746) Saved (or Submitted) screen displays with the message "Successfully saved (or submitted) Form 2746."

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# View a CMS-2746 Form

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click the Form 2746 link. The View a Death Notice (2746) Submitted screen displays.

## **Discharge a Patient**

- 1 Log in to EQRS.
- 2 Click Patients.
- **3** Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria. Click **Submit**. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.

- **6** Click the **Admissions** link. The *View Patient Admissions* screen displays.
- 7 Click the **Admit Date**. The screen refreshes and displays the Treatment Start Date in the View Admission Information section.
- 8 Click the Edit. The screen refreshes and provides the ability to edit the admit and discharge information in the Edit Admission Information section.
- 9 Enter the Discharge Date, select the Discharge Reason. Click Submit. The View Patient Admissions screen displays the Discharge Date and Discharge Reason, and the message "Admission record updated successful."

**NOTE:** The Transplant Discharge Subcategory field is required if "Transfer" is selected as the Discharge Reason.

## **Edit Patient Demographics**

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click **Submit**. The *Search Patient Results* screen displays a list of patients matching your search criteria.

- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- **6** Click **Edit**. The *Edit Patient* screen displays.
- 7 Make the desired changes and click Submit. The View Patient Demographics screen displays the message "Successfully edited patient."
- **8** From the CROWNWeb *Home Page*. Click **Patients**. The *Search for Patients* screen displays.

#### **Edit Facility Default Preferences**

- 1 Log in to EQRS.
- 2 Click Facilities.
- **3** Click **Search Facilities**. The *Search Facilities* screen displays.
- 4 Enter your search criteria and then click on the desired facility's details. The *Facility Summary* screen displays.
- 5 Click the **Default Preferences** link the <u>Actions</u> section. The *View Default Preferences* screen displays.
- 6 Make the desired changes. Click Submit. The View Default Preferences screen displays the message "Facility default preferences submitted successfully."

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# **Edit Facility Information**

- 1 Log in to EQRS.
- 2 Click Facilities.
- **3** Click **Search Facilities**. The *Search Facilities* screen displays.
- 4 Enter your search criteria and then click on the desired facility's details. The *Facility Summary* screen displays.
- 5 Click View to edit next to the desired section(s) or click on each section's title to the left of the screen.
- 6 Click Edit, make the desired changes, and click Update. The screen refreshes and displays a message indicating that the information was updated successfully.

### **Edit Facility Personnel Information**

- 1 Log in to EQRS.
- 2 Click Facilities.
- 3 Click **Personnel**. The *Search Personnel* screen displays.
- 4 Enter your search criteria. Click **Submit**. The Search Results screen displays a list of personnel matching your search criteria.

- 5 Click the Personnel ID for the desired personnel. The View Existing Personnel screen displays.
- **6** Click **Edit**. The *Edit Existing Personnel* screen displays.
- 7 Make the desired changes and click **Review**. The *Review Changes* screen displays.
- 8 Click Submit. The View Existing Personnel screen displays the message "Personnel information updated successfully."

# Edit Patient Admit/Discharge Information

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click Search Patients. The Search Patients screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click the **Admissions** link. The *View Patient Admissions* screen displays.

- 7 Click the Admit Date. The screen refreshes and displays the <u>View Admission</u> <u>Information</u> section.
- 8 Click the Edit. The screen refreshes and provides the ability to edit the admit and discharge information in the Edit Admission Information section.
- 9 Make the desired changes. Click Submit. The View Patient Admissions screen displays the message "Admission record updated successful."

#### **Edit Patient Treatment Information**

- 1 Log in to EQRS.
- 2 Click Patients.
- **3** Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click **Submit**. The *Search Patient Results* screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- **6** Click the **Treatments** link. The *View Patient Treatments* screen displays.

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- 7 Click the Admit Date. The screen refreshes and displays the Treatment Start Date in the <u>Treatment Summary</u> section.
- 8 Click the Treatment Start Date. The screen refreshes and displays the treatment details in the View Treatment Information section.
- 9 Click Edit. The screen refreshes to enable fields in the Edit Treatment Information section.
- 10 Make the desired changes and click Submit. The View Patient Treatments screen displays the message "Treatment record update successful."

### **Inactivate Facility Personnel**

- 1 Log in to EQRS.
- 2 Click Facilities.
- 3 Click **Personnel**. The *Search Personnel* screen displays.
- 4 Enter your search criteria. Click **Submit**. The Search Results screen displays a list of personnel matching your search criteria.
- 5 Click the **Personnel ID** for the desired personnel. The *View Existing Personnel* screen displays.
- **6** Click **Edit**. The *Edit Existing Personnel* screen displays.

- 7 Click the Inactivate entire record checkbox. A confirmation webpage dialog screen displays with the message "Are you sure you want to continue?"
- 8 Click **Yes, Continue**. The *Edit Existing Personnel* screen refreshes.
- 9 Click Review. The Review Before Inactivation screen displays the message "This personnel record is inactive."
- 10 Click **Submit**. The *View Existing Personnel* screen displays the message **"Personnel** information updated successfully."

**NOTE:** Do not inactivate physicians. They may be attached to another facility and this may also inactivate them from those facilities.

### **Resolve an Accretion**

#### **Access the Accretion**

- Log in to EQRS.
- 2 Click Patients.
- 3 Click **Action List**. The *Action List* screen displays.
- 4 (Optional) Select an Action Type or Action Status, then click Filter.
- 5 Click the **Accretion** link in the <u>Action Type</u> column. The *View Accretion* screen displays.

**6** Review the information on the screen.

### **Accept an Accretion**

- 7 After **Step 6**, add any optional comments in the <u>Comment History</u> section.
- 8 Click **Accept** in the <u>Assign Action Status</u> drop-down field.
- 9 Click Submit. The Admit Patient screen displays with the message "Accretion under investigation."
- 10 Enter any missing information and select New ESRD Patient in the Admit Reason field. Click Next. The screen refreshes and displays the following sections:
  - a Ethnicity, race, tribe and origin
  - **b** Contact Information
  - c Miscellaneous Information
  - **d** Medical Information
  - e Admission Information
  - f Dialysis Treatment Information

**NOTE:** Add any information that will be required for the CMS-2728, CMS-2746, or CMS-2744 Forms.

11 Enter all available data and click **Submit**. The message "Patient admission was successful" displays.

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#### **Investigate an Accretion**

When you need time to research an Accretion before selecting an Action:

- 7 After Step 6, click Investigate in the Assign Action Status drop-down field. The Action List screen refreshes with the message "Accretion under investigation."
- **8** Research the Accretion to determine whether to *Accept* or *Escalate to Network*.
- 9 Return to the View Accretion screen to resolve the Accretion.

#### **Escalate an Accretion**

If you cannot resolve the Accretion and need help from your ESRD Network:

- 7 After Step 6, add any optional comments in the <u>Comment History</u> section as to why you are escalating the Accretion.
- 8 Click Escalate to Network in the Assign Action Status drop-down field. The View Accretion screen displays with the message "Accretion escalated."
- **9** The Accretion is removed from your Action List.

# **View a Facility**

- 1 Log in to EQRS.
- 2 Click Facilities.

- **3** Click **Search Facilities**. The *Search Facilities* screen displays.
- 4 Enter your search criteria and then click on the desired facility's details. The *Facility Summary* screen displays.

### **View a Patient's Demographics**

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click **Search Patients**. The *Search Patients* screen displays.
- 4 Enter your search criteria, and then click Submit. The Search Patient Results screen displays a list of patients matching your search criteria.
- **5** Click the **EQRS Patient ID** for the desired patient. The *View Patient Demographics* screen displays.

#### **View an Accretion**

- 1 Log in to EQRS.
- Click Patients.
- 3 Click Action List for the Action List screen.
- 4 (Optional) Select an Action Type or Action Status, then click Filter.
- 5 Click the Accretion link in the <u>Action Type</u> column. The *View Accretion* screen displays.

# View Patient Admit/Discharge Information

- Log in to EQRS.
- 2 Click Patients.
- 3 Click Search Patients. The Search Patients screen displays.
- 4 Enter your search criteria, and then click **Submit**. The *Search Patient Results* screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click the **Admissions** link. The *View Patient Admissions* screen displays.
- 7 Click the Admit Date. The screen refreshes and displays the <u>View Admission</u> Information section.

### **View Patient Treatment Information**

- 1 Log in to EQRS.
- 2 Click Patients.
- 3 Click Search Patients. The Search Patients screen displays.

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- 4 Enter your search criteria, and then click **Submit**. The *Search Patient Results* screen displays a list of patients matching your search criteria.
- 5 Click the EQRS Patient ID for the desired patient. The View Patient Demographics screen displays.
- 6 Click the **Treatments** link. The *View Patient Treatments* screen displays.
- 7 Click the Admit Date. The screen refreshes and displays the Treatment Start Date in the <u>Treatment Summary</u> section.
- 8 Click the Treatment Start Date. The screen refreshes and displays the treatment details in the <u>View Treatment Information</u> section.