

Completing the 2020 CMS-2744 Annual Survey



Thursday, January 28, 2021 2—3 p.m. Eastern Time

End-Stage Renal Disease (ESRD) Outreach, Communication, and Training (EOCT)

Submitting Questions

Type questions in the "Q&A" section, located to the right of your screen.

Send all Q&A questions to "All Panelists"

Note: Some questions may require additional research. Unanswered questions may be submitted to CRAFT@MyCROWNWeb.org.



Today's Trainer

Oniel Delva, MS, CTT+
Communications Director



Note:

Patient data used in this presentation is fictitious.

Agenda

- CMS-2744 Annual Survey Overview
- Generating and Saving a CMS-2744
- Editing an Existing CMS-2744
- Submitting a CMS-2744
- Submitting a CMS-2744B for a Transplant Center

CMS-2744 Annual Survey Overview



What is the CMS-2744 Annual ESRD Facility Survey?

The Annual ESRD Facility Survey is:

- A CMS Office of Management and Budget reporting requirement for all ESRD facilities and Transplant Centers to provide information to CMS
- Designed to collect ESRD facility (2744A) and Transplant Center (2744B) information regarding:
 - Patient Census
 - Treatment Records
 - Staffing Records

What is the CMS-2744 Annual ESRD Facility Survey? (Continued)

 The information is used to assess and evaluate the local, regional and national levels of medical and social impact of ESRD care and is used extensively by researchers and suppliers of services for trend analysis.*

*Federal Register Vol. 75, No. 48 March 12, 2010

What is Included on a CMS-2744?



2744A: Dialysis Facilities

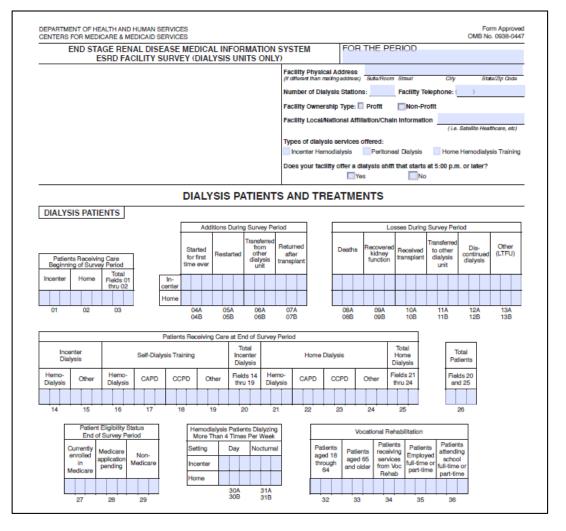
- Facility Information
- Beginning Patient Count
- Additions
- Losses
- Ending Patient Count
- Medicare Status
- Number of Treatments In-Center and Other
- Vocational Rehabilitation Information
- Staffing



2744B: Transplant Facilities

- Number of Transplant Patients
- Medicare Status
- Number of Transplants
- Transplant Wait List Count

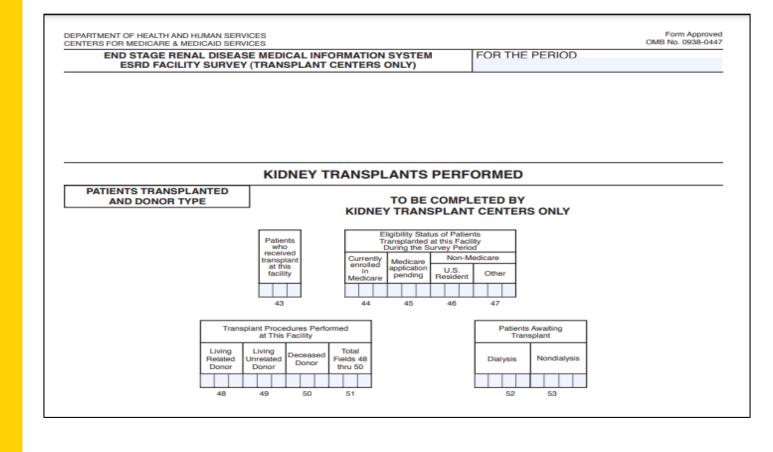
Example of CMS-2744A



CMS-2744A Instructions:

https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/Downloads/CMS2744A.pdf

Example of CMS-2744B

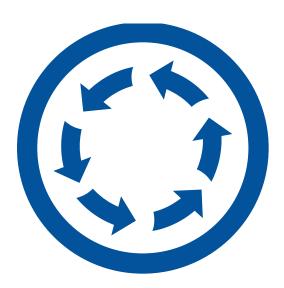


CMS-2744B Instructions:

https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/Downloads/CMS2744b.pdf

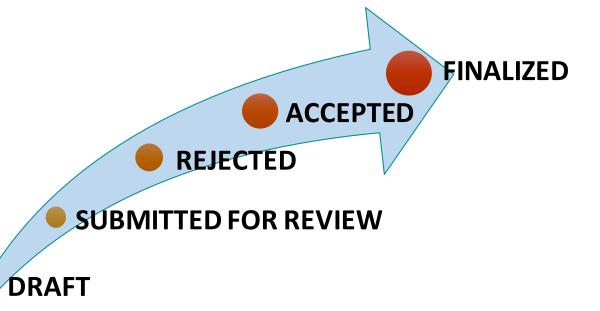
CMS-2744 in EQRS

- EQRS pulls data from the following screens to pre-populate CMS-2744 fields:
 - Facility Details
 - Patient (Demographics)
 - Admissions
 - Treatments



Getting Started

- Facilities initiate the CMS-2744 completion process in EQRS, by generating a form and submitting it for acceptance by the Network.
- The CMS-2744 form goes through various stages before it is complete. Facilities must monitor their forms' status.
- The form is complete once it is in a "FINALIZED" status.

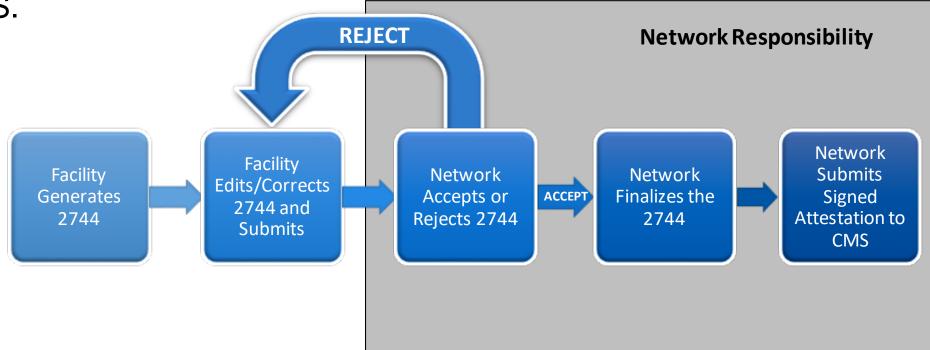


CMS-2744 Flow

 ESRD Networks have local submission deadlines to help ensure that CMS-2744 forms are "FINALIZED."

 The facility generates and submits the CMS-2744 form to the Network for review. The Network accepts or rejects the CMS-2744 and submits it to

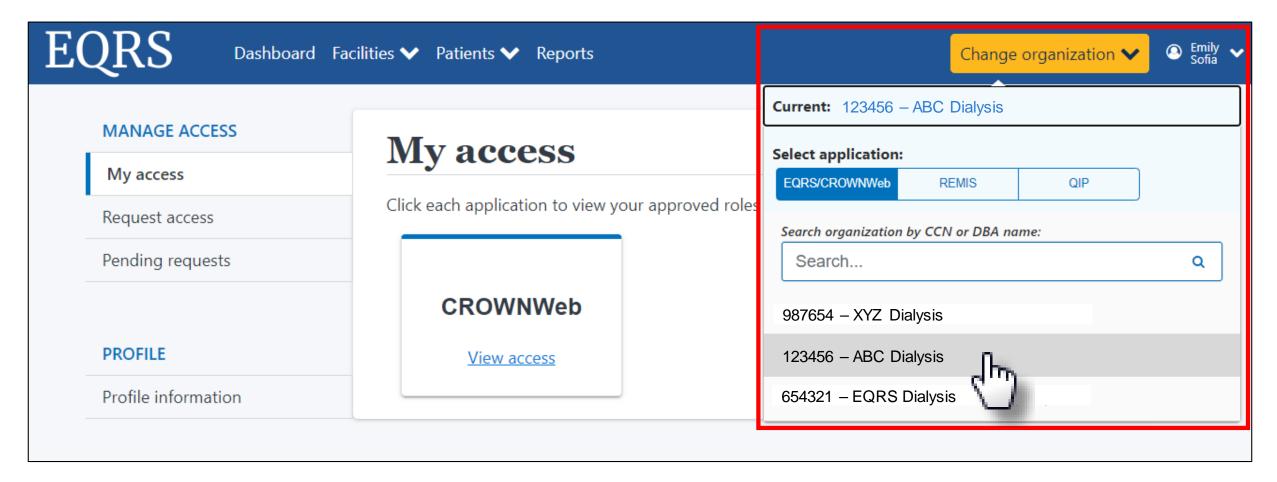
CMS.



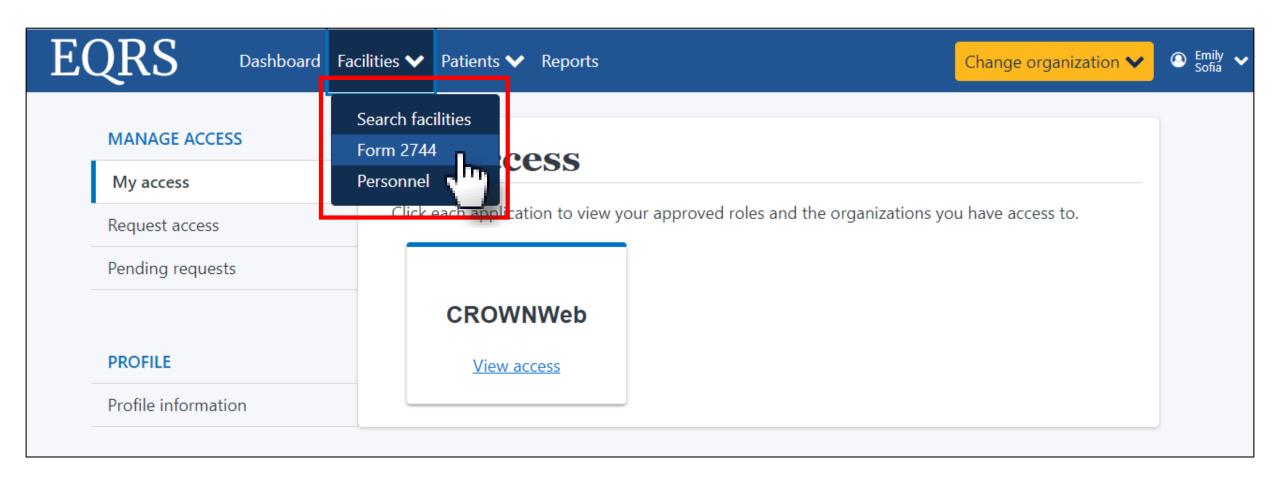
Generating and Saving a CMS-2744



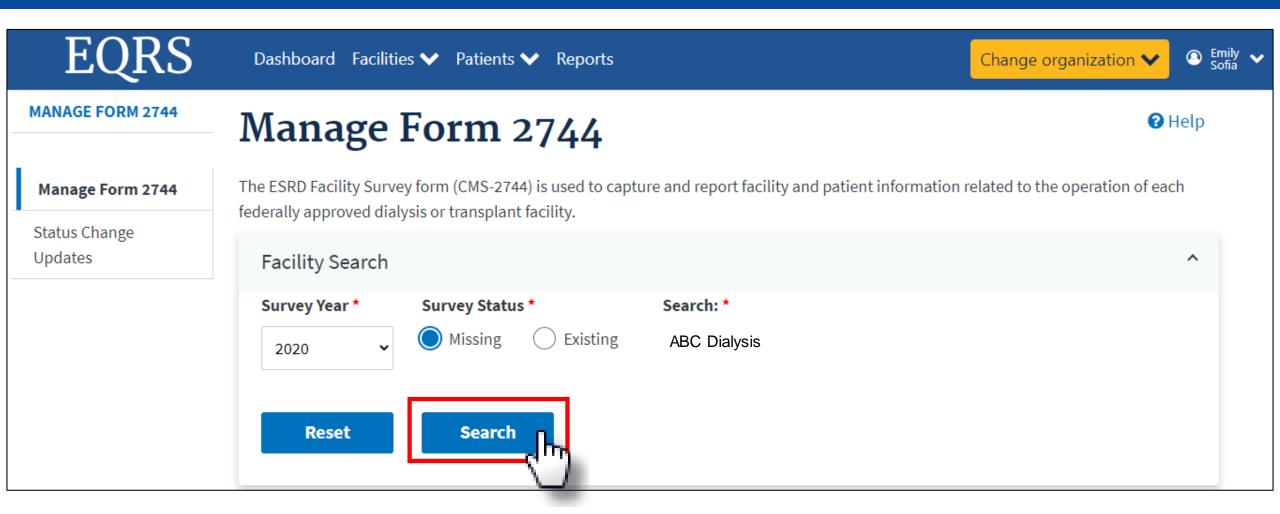
Select the Facility by Clicking Change Organization



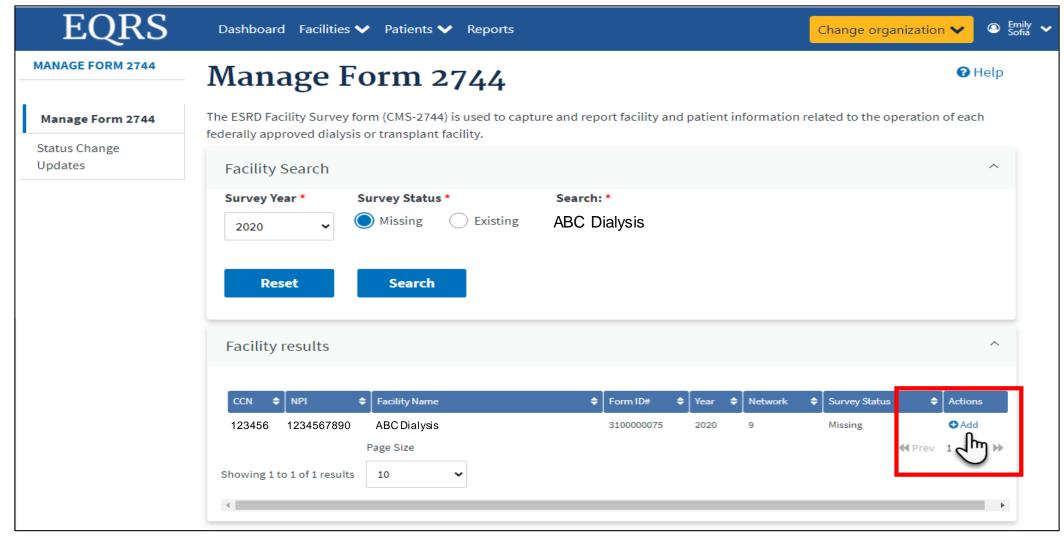
Click the Form 2744 Link from the Facilities Tab



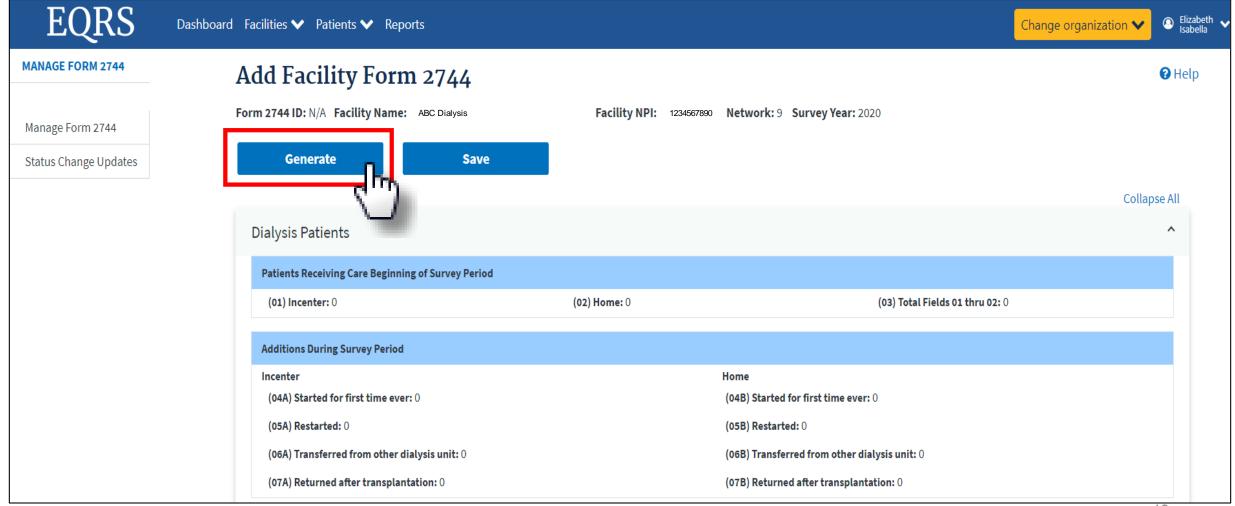
Click Search for Missing Survey Status



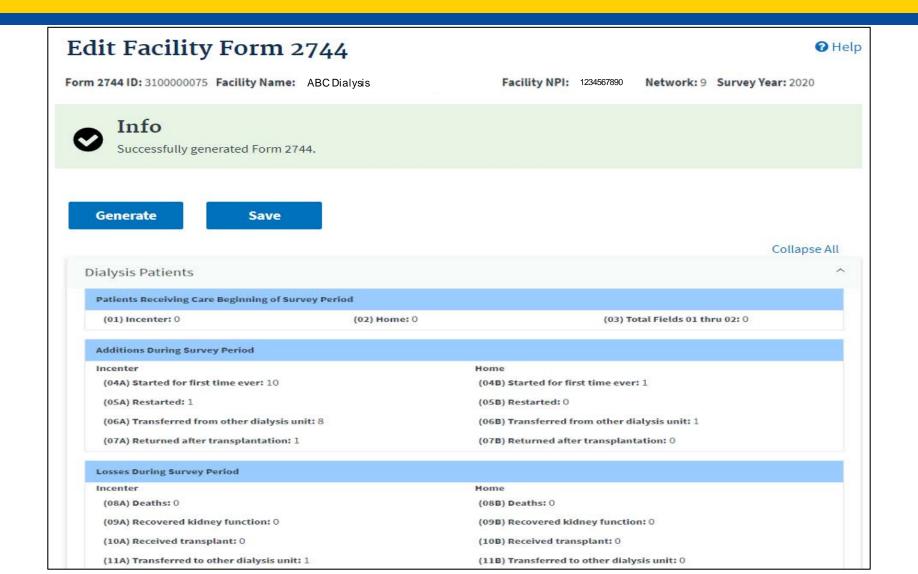
Click Add for Missing Survey



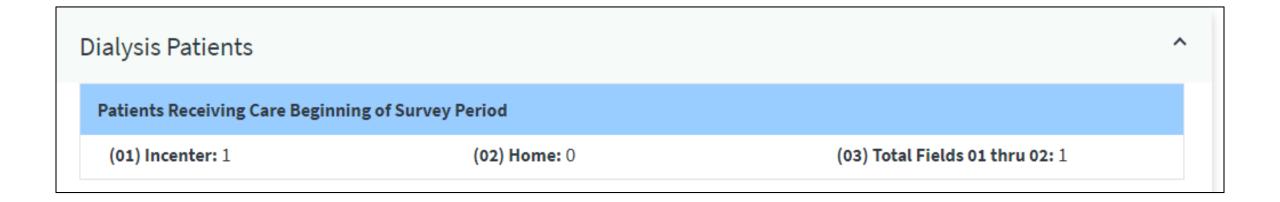
Click Generate to Add Facility Form 2744



Successfully Generated Form 2744



Review Patients Receiving Care Beginning of Survey Period Section



Review Additions During Survey Period Section

Additions During Survey Period	
Incenter	Home
(04A) Started for first time ever: 10	(04B) Started for first time ever: 1
(05A) Restarted: 1	(05B) Restarted: 0
(06A) Transferred from other dialysis unit: 7	(06B) Transferred from other dialysis unit: 1
(07A) Returned after transplantation: 1	(07B) Returned after transplantation: 0

Review Loses During Survey Period Section

Losses During Survey Period	
Incenter	Home
(08A) Deaths: 0	(08B) Deaths: 0
(09A) Recovered kidney function: 0	(09B) Recovered kidney function: 0
(10A) Received transplant: 0	(10B) Received transplant: 0
(11A) Transferred to other dialysis unit: 1	(11B) Transferred to other dialysis unit: 0
(12A) Discontinued dialysis: 1	(12B) Discontinued dialysis: 0
(13A) Other (LTFU): 0	(13B) Other (LTFU): 0

Review Patients Receiving Care at End of Survey Period Section

Patients Receiving Care at End of Survey Period					
ncenter Dialysis	Self-Dialysis Training	Total Incenter Dialysis			
(14) Hemodialysis: 13	(16) Hemodialysis: 0	(20) Fields 14 thru 19: 17			
15) Other: 4 (17) CAPD: 0					
	(18) CCPD: 0				
	(19) Other: 0				
Iome Dialysis		Total Home Dialysis			
(21) Hemodialysis: 0		(25) Fields 21 thru 24: 2			
(22) CAPD: 2					
(23) CCPD: 0					
(24) Other: 0					
		Total Patients			
		(26) Fields 20 and 25: 19			

Review Patient Eligibility Status End of Survey Period Section

Patient Eligibility Status End of Survey Period

(27) Currently enrolled in Medicare: 7

(28) Medicare application pending: 5

(29) Non-Medicare: 3

Review Hemodialysis Patients Dialyzing More Than 4 Times Per Week Section

(30A) Setting Incenter Day: 0 (30B) Setting Home Day: 1

(31A) Setting Incenter Nocturnal: 1 (31B) Setting Home Nocturnal: 1

Review Vocational Rehabilitation Section

Vocational Rehabilitation	
(32) Patients aged 18 through 64: 4	(33) Patients aged 65 and older: 14
(34) Patients receiving services from Voc Rehab: 0	(35) Patients Employed full-time or part-time: 4
(36) Patients attending school full-time or part-time: 0	

Enter Incenter Dialysis Treatment

Incenter Dialysis Treatment (includes training treatments)							
(37) Hemodialysis:	425	(38) Others:	16				

NOTE: The following section (fields 37 and 38) should reflect all outpatient treatments given to ESRD patients including self-care training treatments and those provided to transients during the survey year. Please be certain to report treatments to correspond with patients counted at the end of the survey period in a particular modality. If a situation occurs where a patient is reported at the end of the survey period but, no treatments were provided, please explain why no treatments were provided in the Remarks section of the survey form. **DO NOT INCLUDE ACUTE TREATMENTS.**

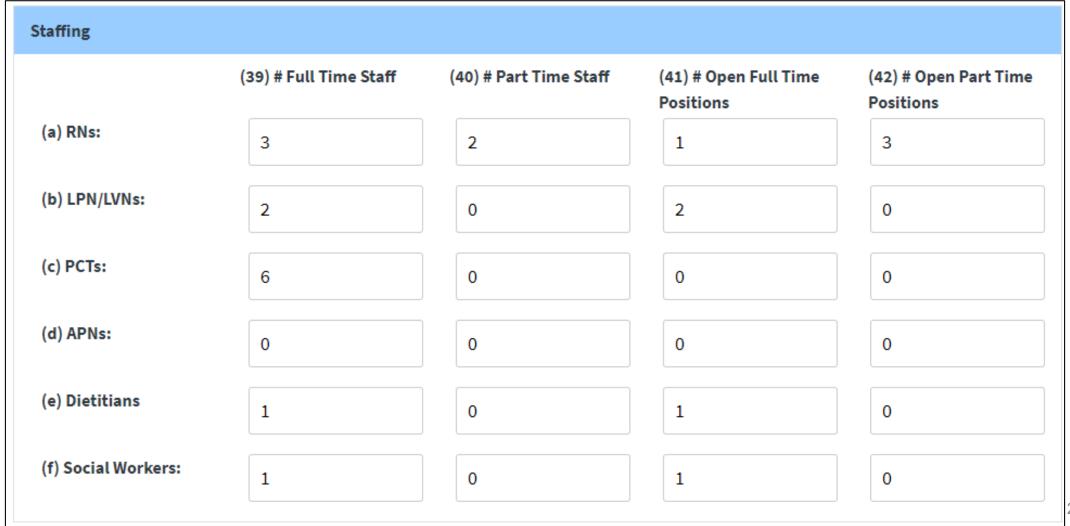
Hemodialysis

Field 37: Outpatient Treatments. Enter the number of staff-assisted treatments, training hemodialysis treatments and treatments performed by self-dialyzing patients, in-center, during the survey period.

Other

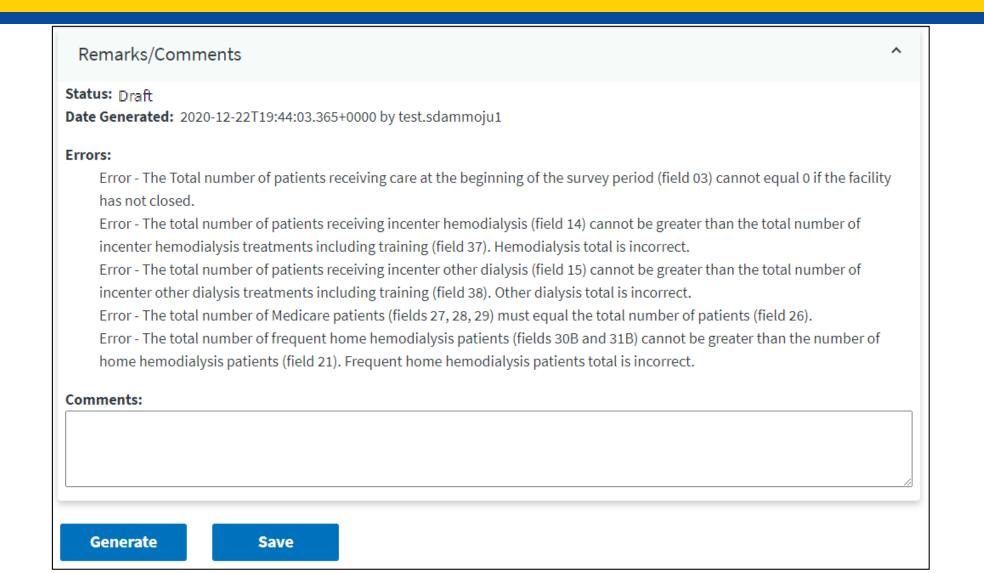
Field 38: Other Treatments. Enter the number of all other types of treatments provided in-center. For all types of peritoneal dialysis training, report the number of days for which exchanges were provided. Do not report the number of exchanges and do not report days where no dialysis treatments or exchanges were furnished. For example, report the number of staff-assisted and training intermittent peritoneal (IPD) treatments, CAPD and CCPD training days and all other number of treatments performed by self-dialyzing patients or training patients, in-center, during the survey period.

Enter Staffing as of December 31, 2020

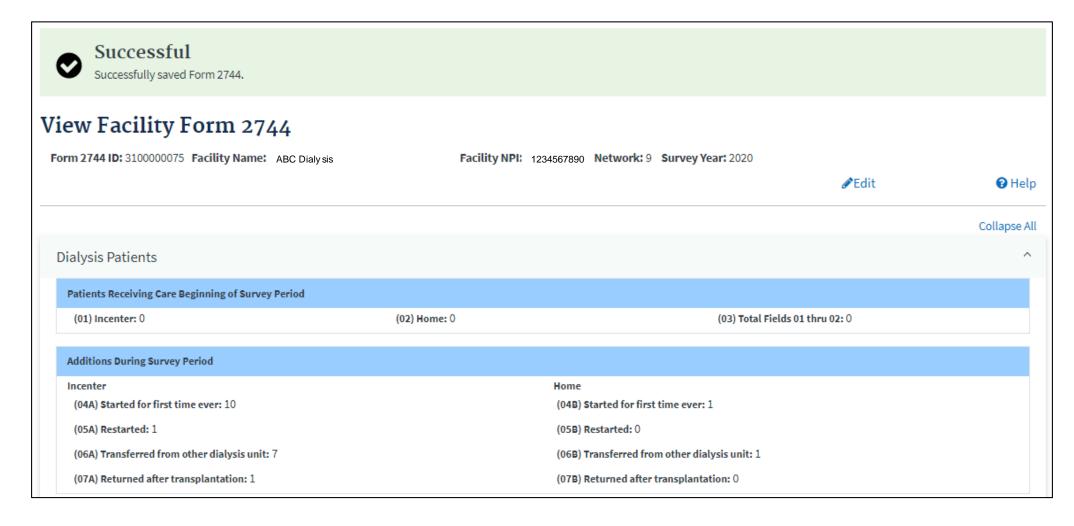


29

Review Errors, Enter Comments, Click Save



Successfully Saved Form 2744



Pop Quiz 1

The CMS-2744 pulls data from the following screens. (Select all that apply)

- □ Dashboard
- ☐ Facility Details
- Manage Clinical
- Admissions
- ☐ Action List
- □ Treatments
- ☐ Patient (Demographics)



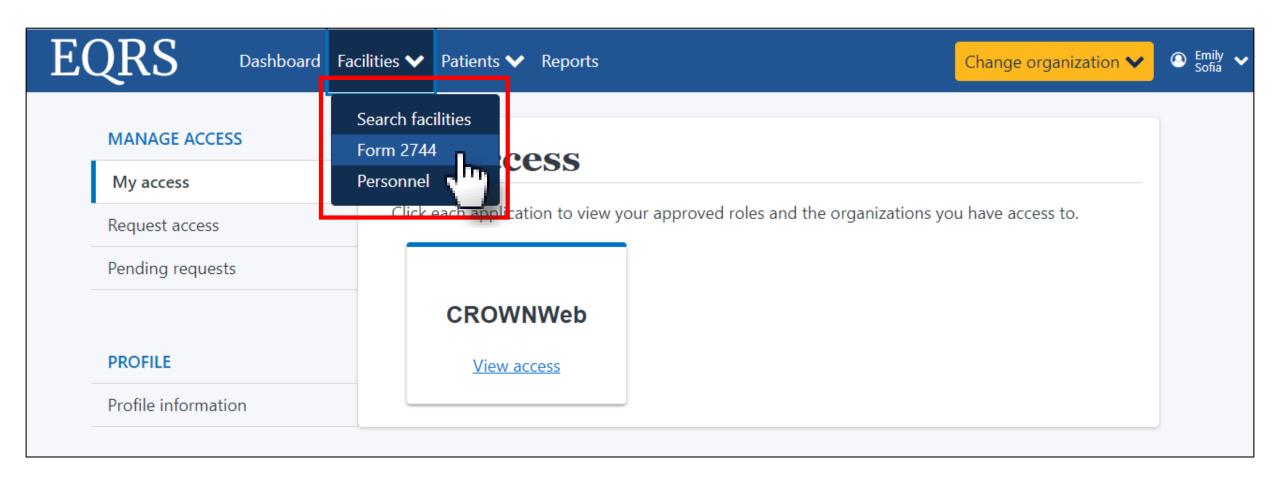
Summary: Generating and Saving a CMS-2744

- 1. Click the **Change Organization** button to ensure that the correct facility is selected.
- 2. Click the **Facilities** tab.
- 3. Click the Form 2744 link.
- 4. Select the Survey Year and Survey Status and click Search.
- 5. Click the **Add** link in the *Actions* section.
- 6. Click the **Generate** button.
- 7. Review pre-populated data and enter **Treatment and Staffing** information.
- 8. Click the Save button.

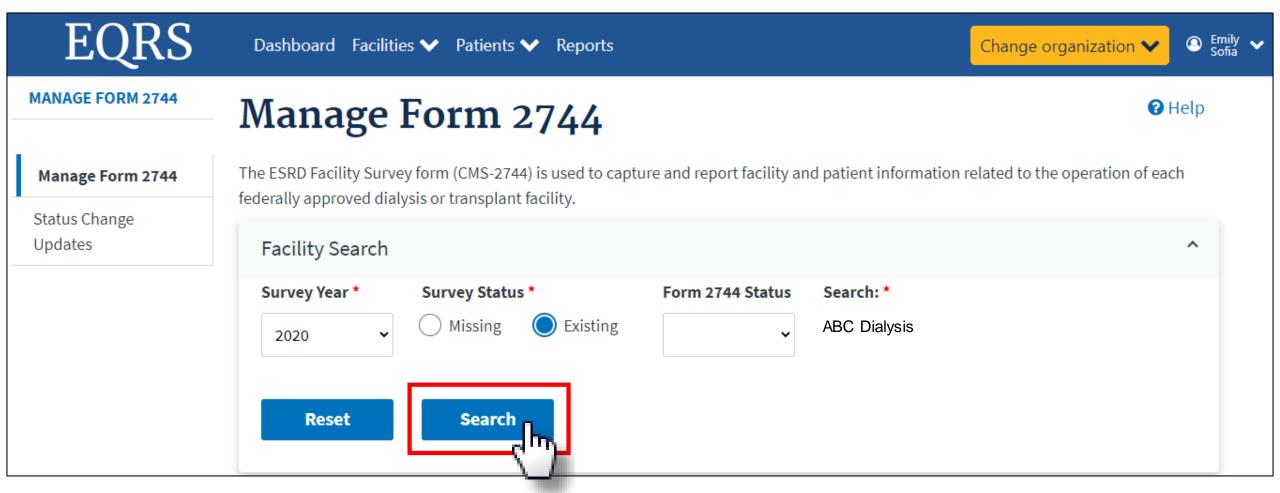
Editing an Existing CMS-2744



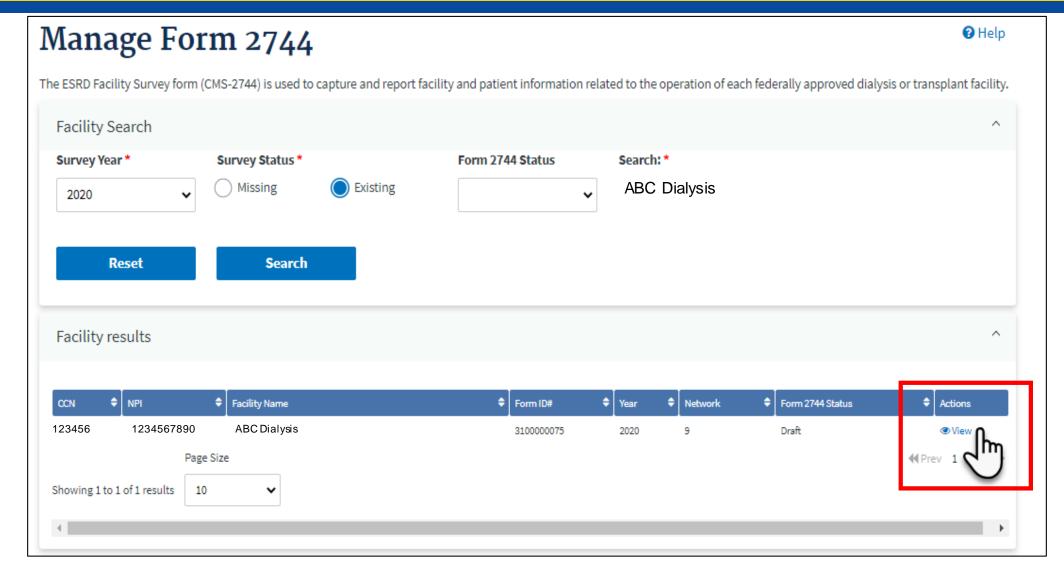
Click the Form 2744 Link from the Facilities Tab



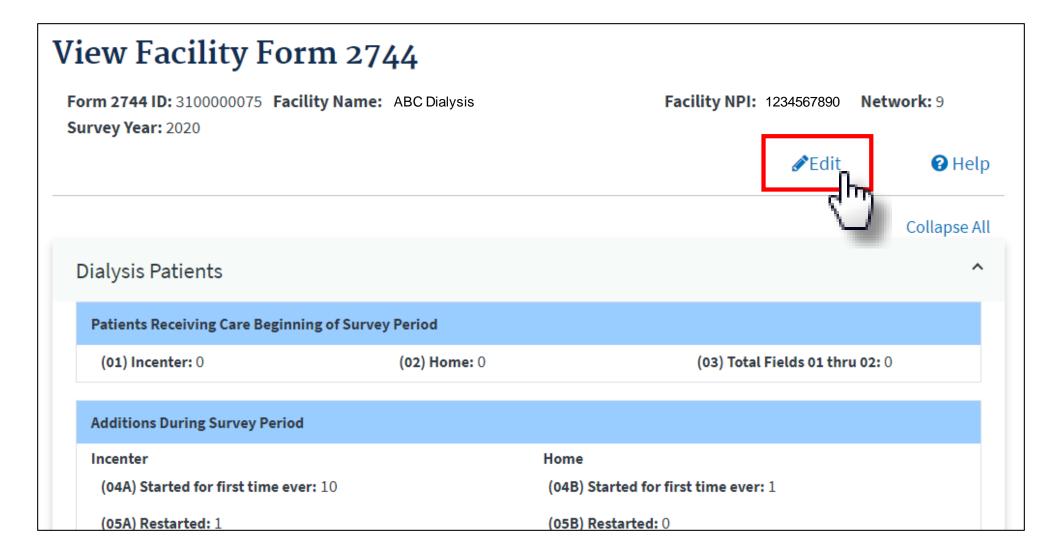
Enter the Desired Survey Year, Select Existing, and Click Search



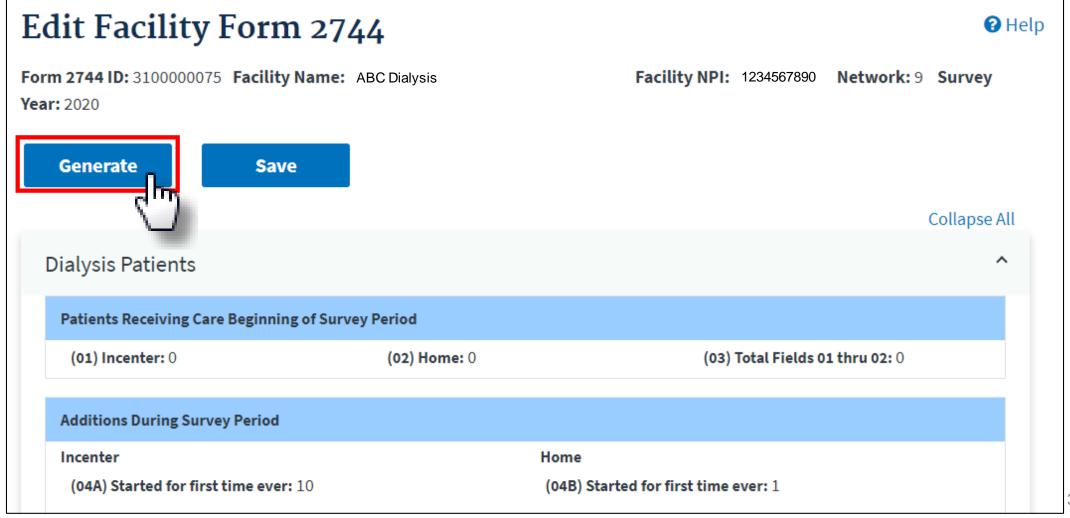
Click the View Link



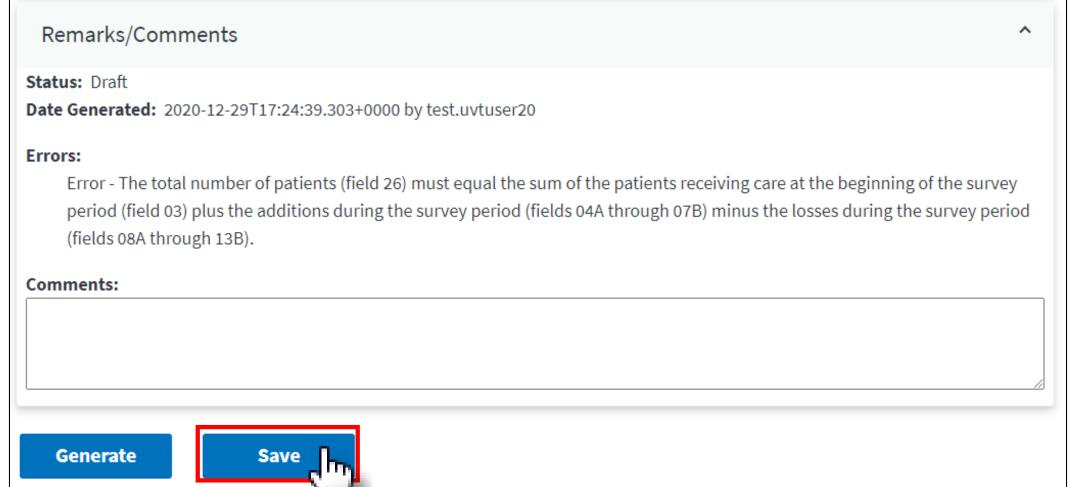
Click the Edit Link



Click the Generate Button



Click the Save Button



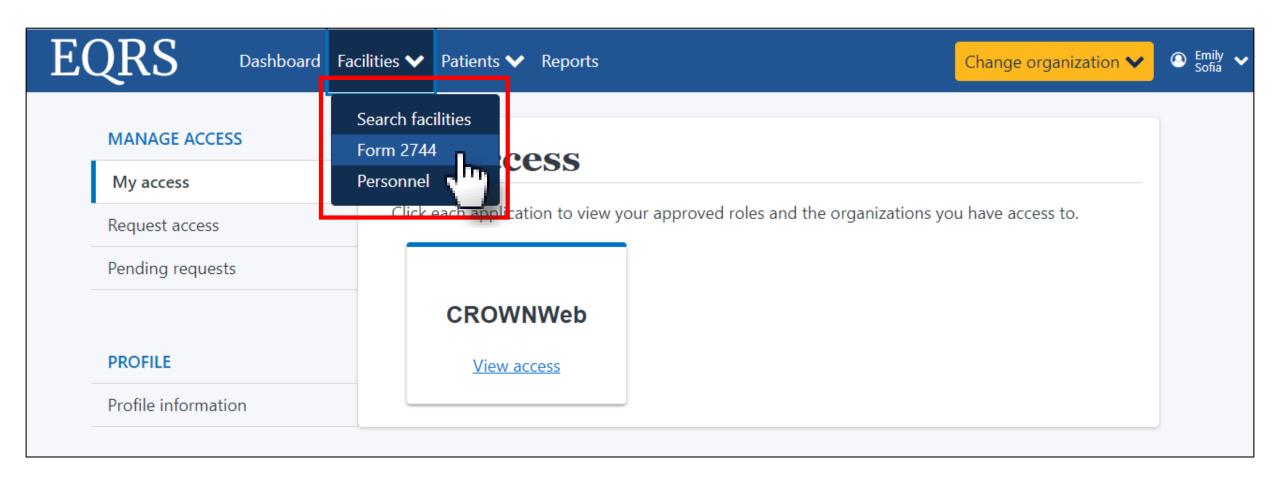
Summary: Editing an Existing CMS-2744

- 1. Click the **Facilities** tab.
- 2. Click the Form 2744 link.
- 3. Select the Survey Year and Survey Status and click Search.
- 4. Click the **View** link in the *Actions* section.
- 5. Click the Edit link.
- 6. Click the **Generate** button.
 - The pre-populated fields are automatically updated.
 - Make updates to the Treatment and Staffing fields (if needed).
- 7. Click the **Save** button.

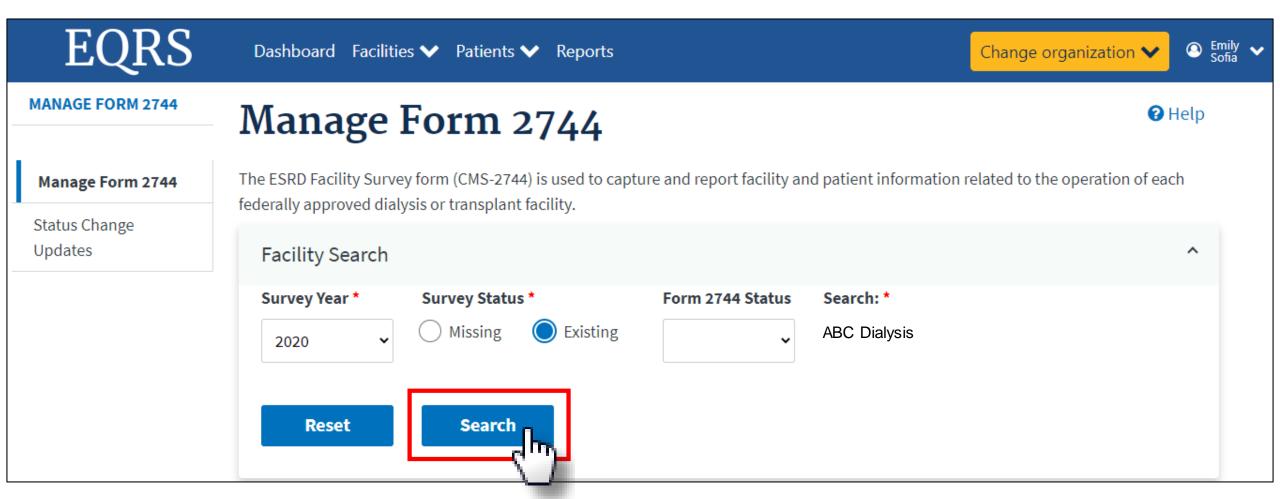
Submitting a CMS-2744



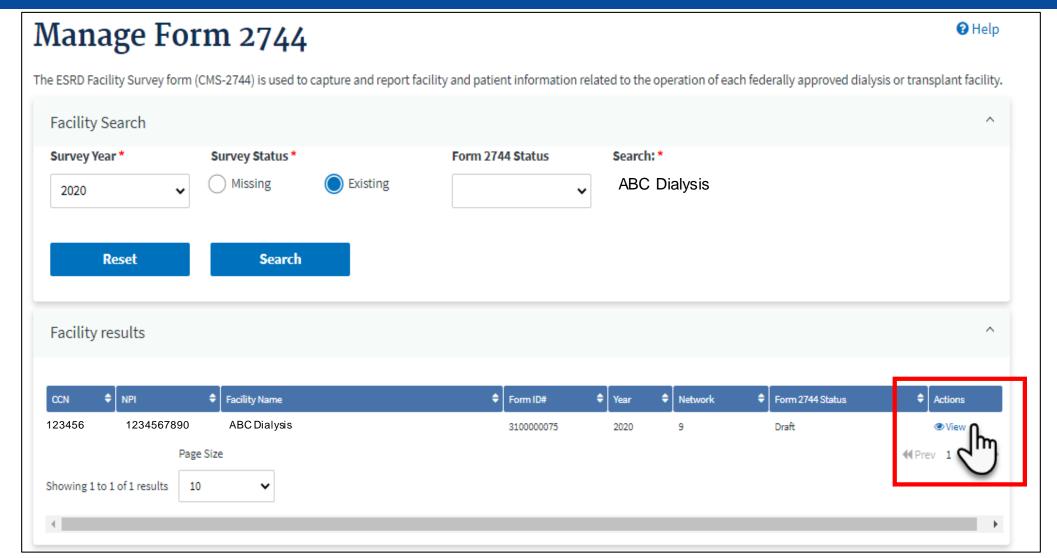
Click the Form 2744 Link from the Facilities Tab



Enter the Desired Survey Year, Select Existing, and Click Search



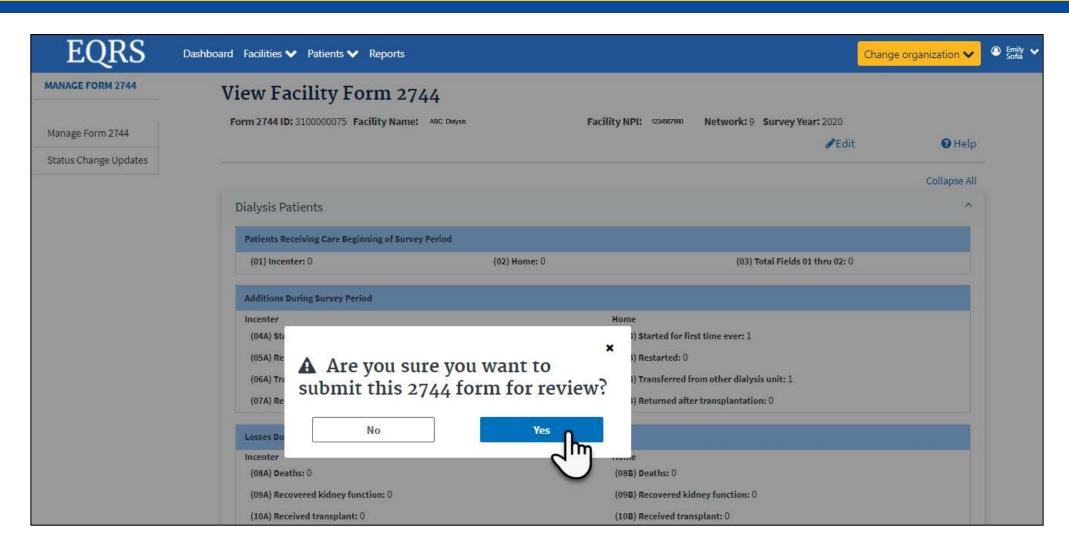
Click the View Link



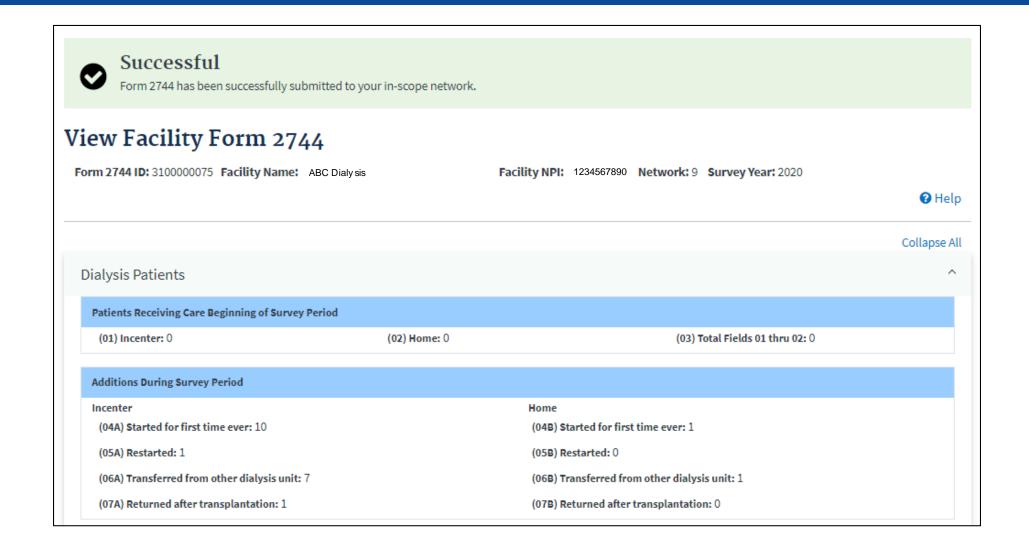
Click Submit For Review



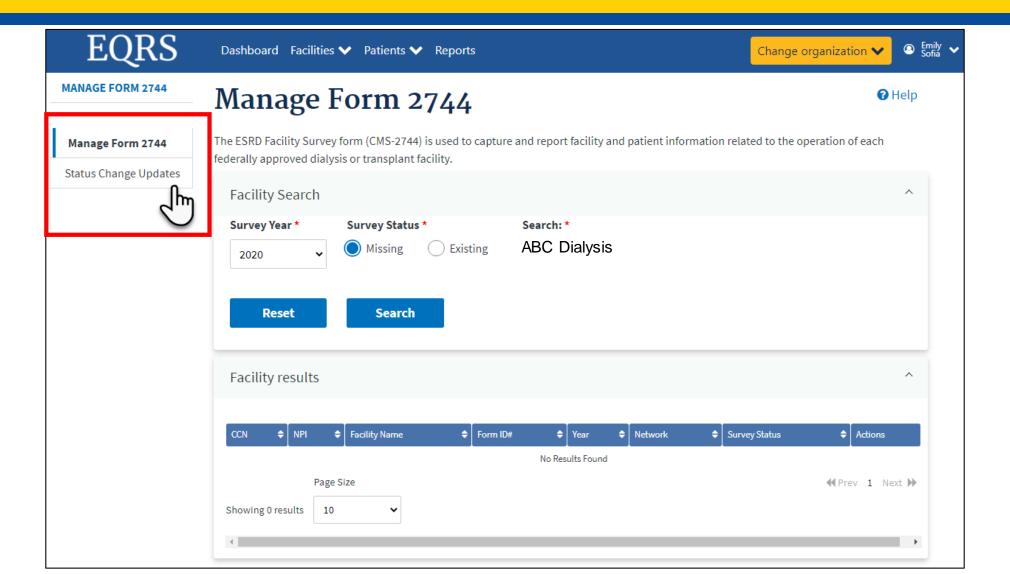
Review Confirmation Dialog Box, Click Yes



Successfully Submitted Form 2744



Monitor the CMS-2744: Click Status Change Updates

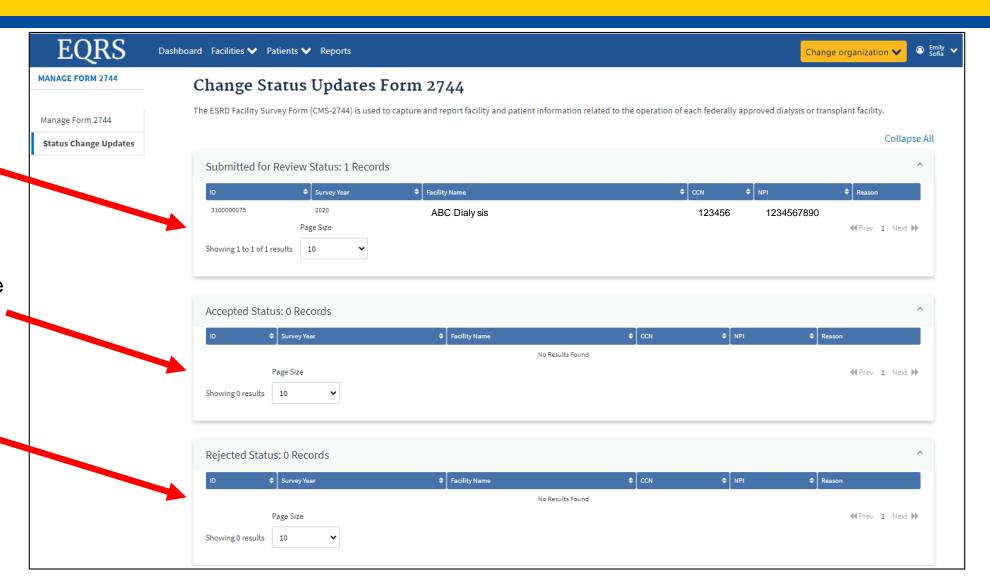


Monitor the CMS-2744: Status

Submitted for Review - When the facility submits the CMS-2744 form for acceptance.

Accepted - The Network accepts the final version from the facility for approval.

Rejected - The Network rejects the CMS-2744 form and returns it to the facility for further updating.



Monitor the CMS-2744: Status (Continued)

Finalized - The Network approves the CMS-2744 form.

Reopened - CMS does not accept the finalized version from the Network and it is returned to the facility for further review.



Pop Quiz 2

Who do you contact if you need assistance with finalizing your CMS-2744 form?

- ☐ EOCT
- ☐ ESRD Network
- ☐ CMS



Summary: Submitting a CMS-2744

- 1. Click the **Facilities** tab.
- 2. Click the Form 2744 link.
- 3. Select the Survey Year and Survey Status and click Search.
- 4. Click the **View** link in the *Actions* section.
- 5. Click the **Submit for Review** button.
- 6. Click **Yes** in the *Confirmation Dialog* box.
- 7. Monitor the status via the Status Change Updates screen.

Submitting a CMS-2744B for a Transplant Center

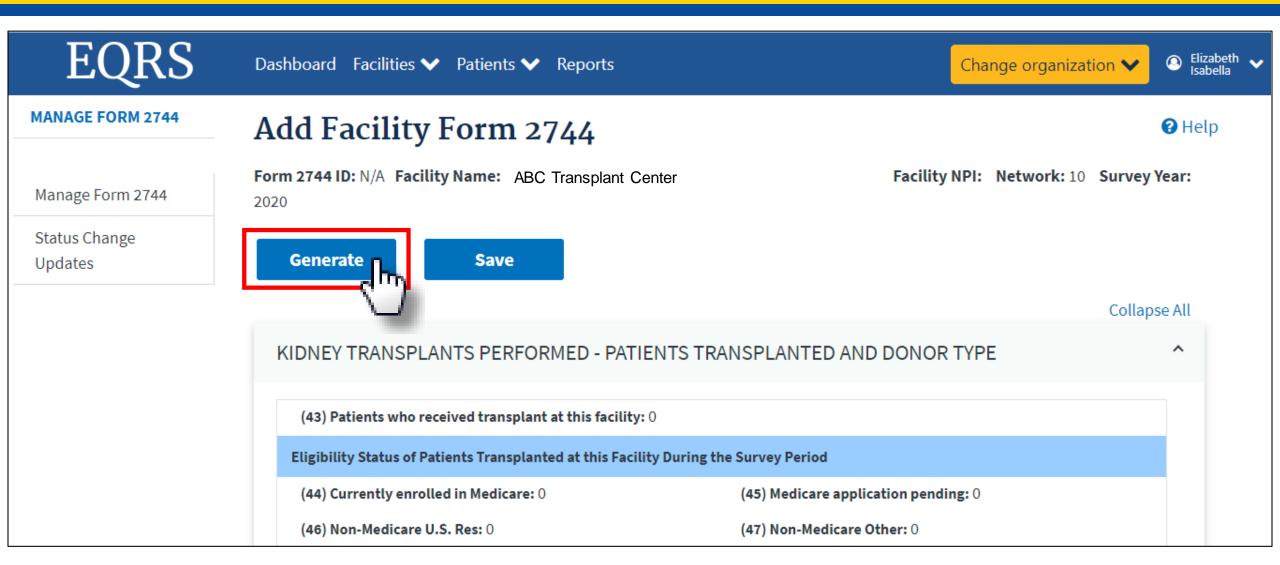


Access the Form 2744B

The steps to access a CMS-2744B form for transplant centers are the same as a CMS-2744A form for dialysis facilities:

- 1. Click the **Change Organization** button to ensure that the correct center is selected.
- 2. Click the **Facilities** tab.
- 3. Click the Form 2744 link.
- 4. Select the Survey Year and Survey Status and click Search.
- 5. Click the **Add** link in the *Actions* section.

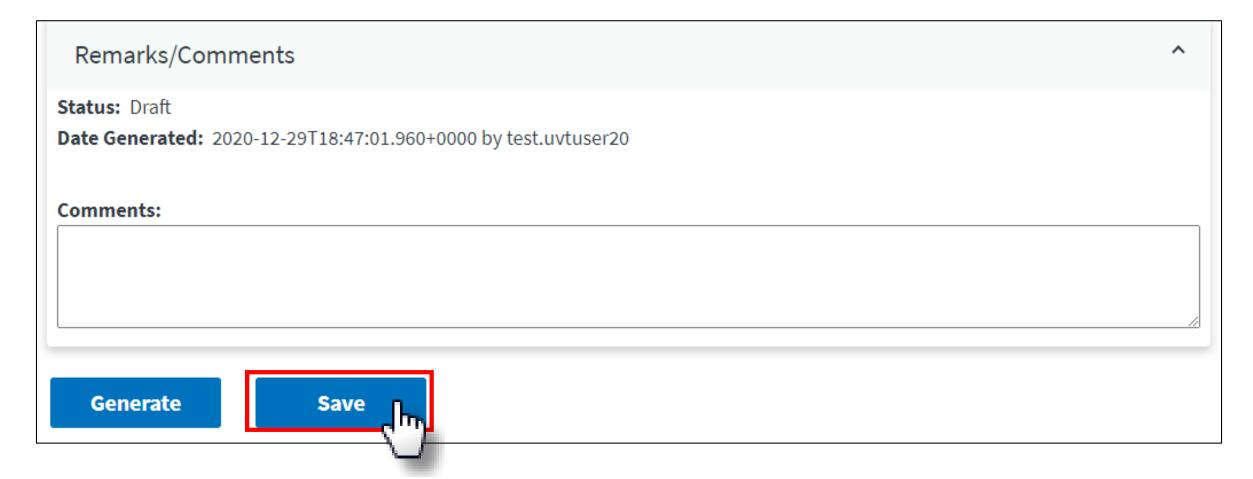
Click the Generate Button



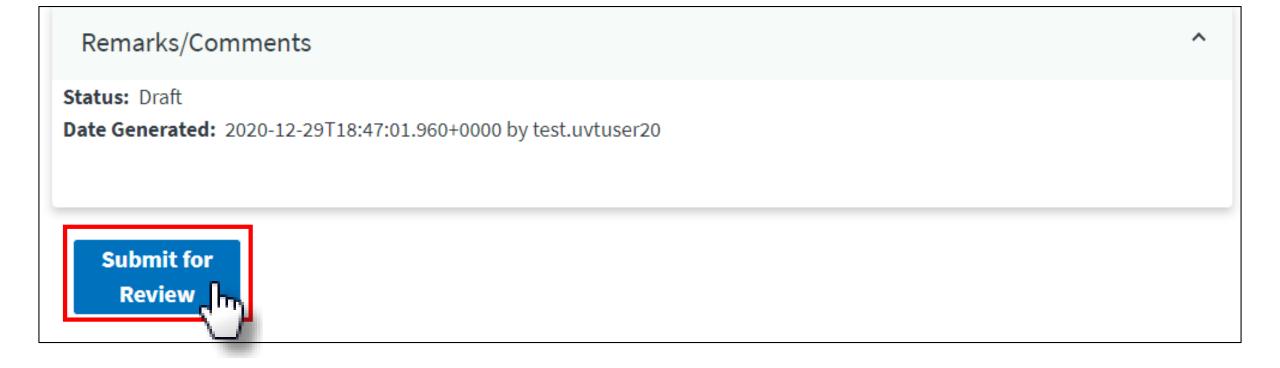
Review Pre-Populated Fields and Enter Patients Awaiting Transplant

(43) Patients who received transplant at this facili	ty: 1
Eligibility Status of Patients Transplanted at this Fa	cility During the Survey Period
(44) Currently enrolled in Medicare: 0	(45) Medicare application pending: $oldsymbol{1}$
(46) Non-Medicare U.S. Res: 0	(47) Non-Medicare Other: 0
Transplant Procedures Performed at This Facility	
(48) Living Related Donor: $\boldsymbol{1}$	(49) Living Unrelated Donor: 0
(50) Deceased Donor: 0	(51) Total Fields 48 thru 50: 1
Patients Awaiting Transplant	
(52) Dialysis: 5	(53) Nondialysis: 2

Review Remarks/Comments and Click Save



Click Submit for Review



Summary: Submitting a CMS-2744B

- 1. Click the **Change Organization** button to ensure that the correct center is selected.
- 2. Click the **Facilities** tab.
- 3. Click the Form 2744 link.
- 4. Select the Survey Year and Survey Status and click Search.
- 5. Click the **Add** link in the *Actions* section.
- 6. Click the **Generate** button.
- 7. Review pre-populated data and enter **Patients Awaiting Transplant** information.
- 8. Click the **Save** button.
- 9. Click the Submit for Review button.

Questions





For Further Information...

Help Me Form: http://help.MyCROWNWeb.org

Website: http://www.MyCROWNWeb.org

QualityNet Service Desk: 1-866-288-8912

QualityNet Service Desk Email: qnetsupport-esrd@hcqis.org

ESRD QIP Questions: ESRD QIP ServiceNow Q&A Tool

EQRS User Research: <u>EQRSUserResearch@cms.hhs.gov</u>

ESRD Network Map: https://esrdncc.org/en/ESRD-network-map/

An evaluation will pop up in your browser when the session ends.

Please follow the link and let us know what you think and what you would like to be covered in future Town Hall events, thank you!

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