

EOCT Town Hall Event FAQs
Thursday, June 27, 2024
2:00 p.m. – 3:00 p.m. Eastern Time

How can I resolve an echo?

You may be connected to the webinar in multiple browser windows or tabs and are hearing multiple audio streams. Close all but one of your browser windows/tabs, and the echo should resolve.

How do I connect my audio for this event?

Audio for today's event is provided via internet streaming through your connected device. Please connect speakers or headphones to listen to the audio portion of the event. Alternatively, you can connect your audio via telephone by calling into the event via WebEx.

WebEx Dial-In (Audio Only):

1-844-740-1264

Access Code: 2631 319 2938

Webinar password: 74353275

How do I synchronize the slides with the streaming audio?

If your audio isn't synchronized with the slides, click the F5 button to refresh your browser and to re-synch the audio feed.

How can I get a copy of the event materials?

The Town Hall materials (slides and recording) are available on the [MyCROWNWeb.org](https://mycrownweb.org) website. To view or download today's slides and/or recording go to:

<https://mycrownweb.org/events/>.

Attendee Information:

GoTo Attendee Registration Link:

<https://attendee.gotowebinar.com/register/1143598085575085914>

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Closed Captioning:

<https://www.streamtext.net/player?event=JuneTownHallEvent>

Post Event Evaluation:

<https://www.surveymonkey.com/r/EQRS062724>

Submit unanswered questions via the QualityNet Question and Answer Tool:

https://cmsqualitysupport.servicenowservices.com/qnet_qa