



End-Stage Renal Disease (ESRD) Quality Reporting System (EQRS)

ESRD Outreach, Communication, and Training (EOCT)

July EQRS Stakeholder Meeting Question and Answer Summary Document

Speakers

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This Q&A summary was modified to reflect the most up-to-date information pertaining to EQRS features and functions. As of the posting date, this document will not be updated any further. This document was modified for grammar. It answers provider questions submitted during the event. Subject-matter experts developed the responses during and after the event.

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Question 1: How can I obtain the slides from the July 30, 2024, EQRS Stakeholder Meeting?

The July 2024 EQRS Stakeholder Meeting event materials are available on the Events page of the MyCROWNWeb website (<https://mycrownweb.org/events/>). The materials include the slides, recording, and transcript.

Question 2: Can you please go over the Supplemental 2728 Form and when it is due?

If a patient is brand new to dialysis and they start on in-center hemodialysis, if they change to a home modality in less than 90 days after starting in center hemodialysis, you would be required to complete a Supplemental 2728 form.

Note, if they already have the initial 2728 form completed with in-center hemodialysis, when you attempt to add the new modality and this supplemental form is automatically triggered in the system, you really only need to fill in the training information in regard to the type of training when it started, when the training will stop, and then have the signatures done again and submit the form.

So, it is required if a patient goes to a home modality within 90 days of starting in center hemodialysis for the first time.

Question 3: When do we submit data for the new Screening for Social Drivers of Health measure?

We have two new measures that will be included in the ESRD QIP for payment year 2027. These are the Social Drivers of Health reporting measures, and that means data collection for these measures begins January of 2025.

In January 2025, you will be able to submit your data in EQRS. Note, we will have training materials available and will also cover this topic in a webinar as we approach January of 2025.

Question 4: If a patient is not able to sign the 2728 form, what should the facility do?

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On the current version of Form 2728, facilities can submit the form without a date for the patient signature. Typically, this is permissible if the patient passed away, but the doctor still needs to sign the form.

In cases like this, please make sure to put in the date of death into the patient's record, complete the 2746 death notification, complete the 2728 and have the physician sign it. When you submit, although you will not be putting in a signature date for the patient, the system will allow that form to be submitted because the system does recognize that the patient has now passed away based on the submitted 2746 and the date of death in the system.

Question 5: What should I do if I cannot make edits in EQRS?

You can first attempt to clear your Chrome browser browsing history and then restart the browser and log into EQRS. If you're still having an issue, you can contact the Help Desk using the information below:

QualityNet Help Desk:

Email: qnetsupport-esrd@cms.hhs.gov

Online Ticket submission:

https://cmsqualitysupport.servicenowservices.com/ccsq_support_central

Phone: 1-(866)-288-8912

Question 6: Is it true supplemental 2728 form is not required if the patient already has Medicare coverage due to age greater than 65 or due to another medical condition?

Although that information is correct, based on the current system requirements, this system will still ask you to complete that 2728 supplemental form.