October 2024 EQRS Stakeholder Meeting

Hosted to Gather Feedback & Share Updates on End Stage Renal Disease Quality Reporting System (EQRS)

Today's focus: New Medical Personnel Module and Facility Contact Updates and Live Q&A

October 2024 EQRS Stakeholder Meeting

Monthly EQRS Stakeholder Meetings are hosted to educate and inform End Stage Renal Disease Quality Incentive Program (ESRD QIP) stakeholders regarding EQRS status, upgrades, and enhancements.


Today's meeting is focused on sharing information on EQRS resources, New Personnel Module, Facility Contacts and offering an opportunity for Live Q&A.

Agenda

Topic	Speaker
Welcome	**Alissa Kapke, MS**
EQRS Resources	**Tricia Phulchand, BSN, RN**
Medical Personnel Module	**Tricia Phulchand, BSN, RN**
Facility Contacts	**Tricia Phulchand, BSN, RN**
Hemodialysis (HD) & Peritoneal Dialysis (PD) Clinical Dashboards Update	**Tricia Phulchand, BSN, RN**
Live Q&A	**Alissa Kapke, MS**
Important Dates & Deadlines	**Alissa Kapke, MS**
Upcoming QIP & EQRS Events	**Alissa Kapke, MS**

Submitting Questions

- Click on Q&A at top right of your screen to submit a question
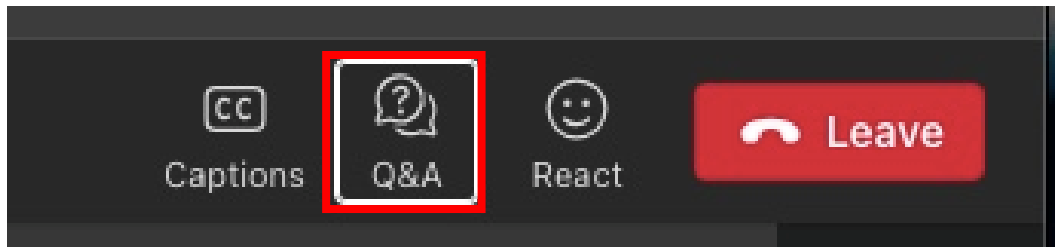
- Under Q&A, select Ask a question.
- Type your question in box on right hand side of your screen.
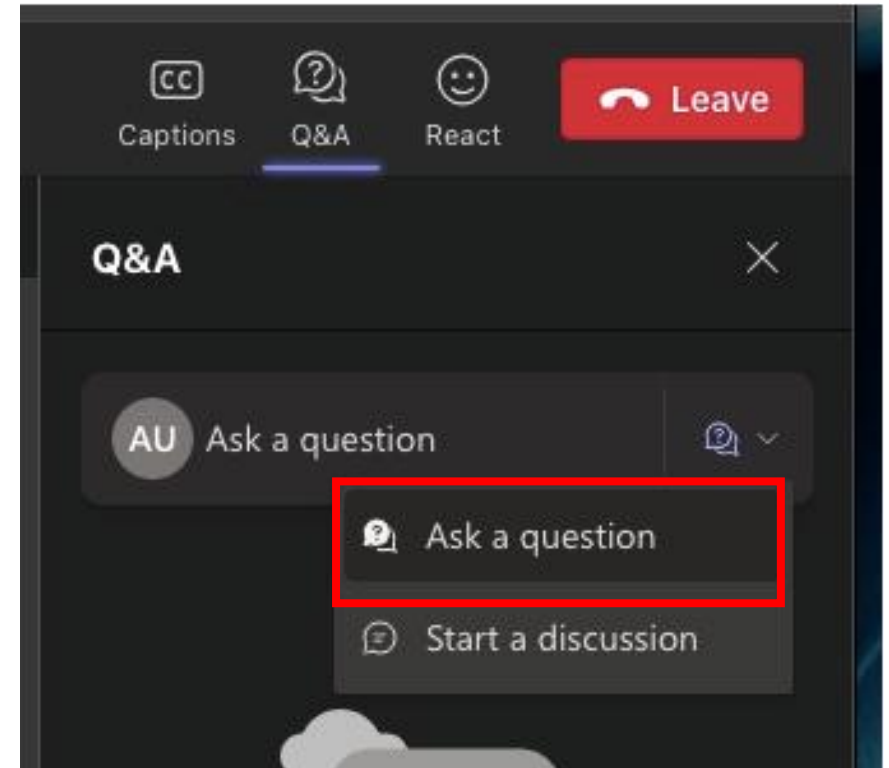
Please note that some questions may require additional research.
Any unanswered questions can be submitted to
QualityNet Question and Answer Tool

EQRS Resources

New User Training Slides

- Updates have been made to 5 modules of the New User Training Videos
  - Manage Access
  - Facility Dashboard Overview
  - Set Default Preferences
  - Adding Medical Personnel
  - Adding Facility Contacts
- Available at www.mycrownweb.org/education/

New Medical Personnel Module

Medical Personnel Module

- In early November, the new Medical Personnel Module will be released in EQRS

- The data contained in the old Personnel module will be streamlined to remove **ALL** non-medical personnel and those medical personnel **WITHOUT** valid National Provider Identifier (NPI) numbers

- Existing physicians with valid NPIs will remain assigned to your facility in EQRS

- Physician records that only have Unique Personal Identification Numbers (UPIN) will be removed from the system

- Please login to EQRS, once the update goes live to check that all your Active/Current Physicians are listed

Navigating to Medical Personnel Module

Medical Personnel Module

Click on Add Medical Personnel

Adding Medical Personnel when NPI is unknown

Step 1: Click on Find provider on National Plan & Provider Enumeration System (NPPES) NPI Registry.

Search for Physician Name

Enter the physician's first and last name and any other pertinent information including state and possibly the city to assist in narrowing the search.

Search Results

Write down the NPI and keep it at hand to enter it in the Practitioner field in EQRS.

Results: 1 - 1

The following NPI(s) contain information matching your search criteria. Please select the NPI to view all the data associated with the NPI.

Home / Table View

NPI	Name	NPI Type	Primary Practice Address	Phone	Primary Taxonomy
1063097038	Meredith Grey	👤	132 PERRY ST TRENTON, NJ 08618-3968	555-555-5555	Nephrologist

Adding Medical Personnel with known NPI

Step 1: Enter NPI in Practitioner NPI field and click Search.

Step 2: Click Add Personnel.

Medical Personnel has been added

Adding Facility Contacts

Facility Contacts Requirements

- CMS requires that each facility add 3 specific positions:
  - Primary Facility Contact
  - Disaster Contact
  - Disaster Contact Back-up
- For these positions, you will be required to provide:
  - First and Last name
  - Email Address
  - Phone Number
  - Cell Phone Number
- Additional positions are not required but are recommended to assist ESRD networks with communications.
- Please make sure to include email addresses for any additional positions.

Navigating to Facility Screen

Search for the Facility

Contact Information: Click View to Edit

Network information

View to edit

Network:
Network 3

Network facility code:
60

Program type:
Dialysis

Facility legal name:
ABC DIALYSIS

Facility DBA name:
ABC DIALYSIS

Contact information

View to edit

Facility physical address:
123 Elm St
Anywhere, New Jersey
08511

Facility mailing address:
123 Elm St
Anywhere, New Jersey
08511

County:
Essex

County:
Essex

Physical address effective start date:
01/01/1970

Mailing address effective start date:
01/01/1970

Phone number:
(555)555-5555

Fax number:
(555)555-5556

Facility Contacts: Click Edit

Mailing address of facility ✏ Edit ↻ History

123 Elm St
Anywhere, New Jersey
08511

County:

Essex

Address effective start date:

01/01/1973

Facility phone and fax ✏ Edit

Phone number:

(555)555-5555

Fax number:

(555)555-5556

Facility Contacts ✏ Edit

❮ Previous   Next ❯

Facility Contacts: Enter all Required Information

Facility Contacts   ✕ Cancel edit

*First Name   *Last Name   *Positions

Jane   Doe   Start typing or select   ˅

                                           ☐ Administrator

*Email   *Phone Number
                                           ☐ Data Contact
jane.doe@abcdialysis.com   555-555-1111
                                           ☐ Dietitian

                                           ☑ Disaster Contact
        Remove contact
                                           ☐ Disaster Contact Back-up

                                           ☐ Head Nurse

                                           ☐ Medical Director

                                           ☐ Primary Facility Contact

                                           ☐ Social Worker

                                           ☐ Transplant Coordinator

        Add Contact   **Cancel**   **Update**

Facility Contacts: Updated

Facility Contacts

✎ Edit

✔ **Facility contacts updated successfully**
Please review your information below.

First Name:
Jane

Last Name:
Doe

Positions:
Disaster Contact

Email:
jane.doe@abcdialysis.com

Phone Number:
(555)555-1111

Cell Number:
(555)555-1112

Hemodialysis (HD) & Peritoneal Dialysis (PD) Clinical Dashboards Update

Summary of Changes

- Clinical Period Filter (drop-down menu)
- Report will ALWAYS filter by clinical period
- Five years of clinical periods are available
- Typeable search is available to quickly find the clinical period
- Both closed and open clinical periods are available
- This update has been applied to both the HD and PD Clinical Dashboards

Click on Reports Dashboard

Select either the Facility HD Clinical Dashboard or the Facility PD Clinical Dashboard

Select the Clinical Period

Select Clinical Period

Scroll down to select clinical period or begin typing the date

Clinical Period Displayed

Live Questions and Answers

- Click on Q&A at top right of your screen to submit a question
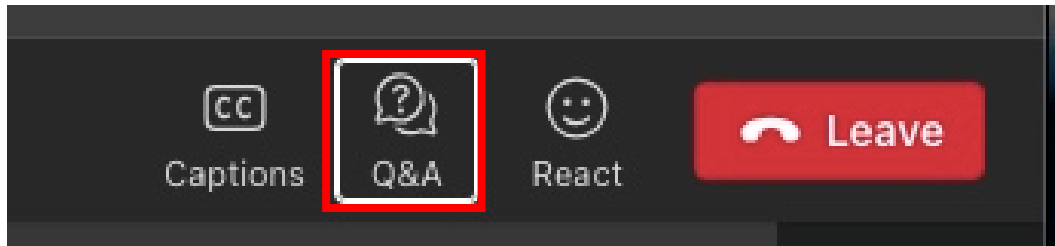
- Under Q&A, select Ask a question.
- Type your question in box on right hand side of your screen.
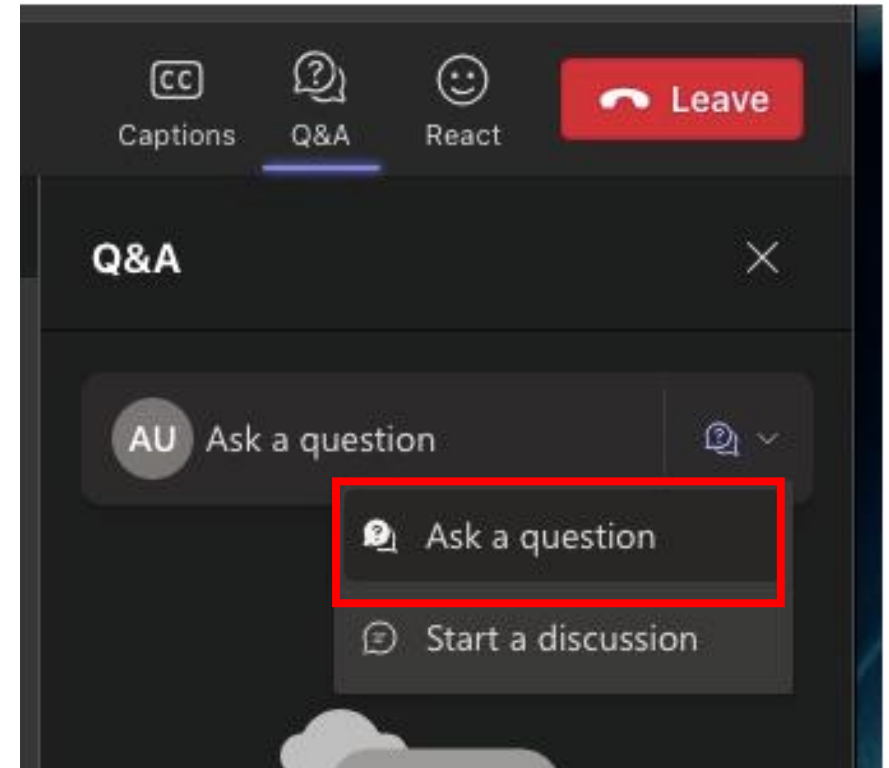
Please note that some questions may require additional research.
Any unanswered questions can be submitted to
[QualityNet Question and Answer Tool](#)

Coming Soon

Upcoming Events & Deadlines

- Clinical data submission deadlines
- Depression screening deadlines
- In-Center Hemodialysis Consumer Assessment of Healthcare Providers & Systems (ICH CAHPS) attestation submission deadline
- Facility Commitment to Health Equity attestation submission deadline
- National Healthcare Safety Network (NHSN) data submission deadlines

EQRS Clinical Data Submission Deadlines

Data Submission Schedule for 2024 EQRS Clinical Data	
Reporting Month	**Data Submission Deadline**
August 2024	October 31, 2024, at 11:59 p.m. PT
September 2024	December 2, 2024, at 11:59 p.m. PT
October 2024	December 31, 2024, at 11:59 p.m. PT
November 2024	February 3, 2025, at 11:59 p.m. PT
December 2024	March 3, 2025, at 11:59 p.m. PT

Note: For additional information on the ESRD QIP measures, refer to the
Calendar Year (CY) 2024 ESRD QIP Technical Measure Specifications.

EQRS Depression Screening and Follow-Up Submission Deadline

EQRS Submission Schedule for 2024 Depression Screening and Follow-Up Assessments	
Assessment Period	**Data Submission Deadline**
January 1 – December 31, 2024	March 3, 2025, at 11:59 p.m. PT

Note: For additional information on the Clinical Depression Screening and Follow Up measure, refer to the [CY 2024 ESRD QIP Technical Measure Specifications](#).

ICH CAHPS Attestation Submission Deadline

EQRS Submission Schedule for 2024 In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) Attestation	
Attestation Year	**Data Submission Deadline**
January 1 – December 31, 2024	March 3, 2025, at 11:59 p.m. PT

Note: For additional information on the ICH CAHPS Survey measure, refer to the
[CY 2024 ESRD QIP Technical Measure Specifications](#).

Facility Commitment to Health Equity Attestation Submission Deadline

EQRS Submission Schedule for Facility Commitment to Health Equity Attestation	
Attestation Year	**Data Submission Deadline**
January 1 – December 31, 2024	March 3, 2025, at 11:59 p.m. PT

Note: For additional information on the Facility Commitment to Health Equity measure, refer to the [CY 2024 ESRD QIP Technical Measure Specifications](#).

NHSN ESRD Data Submission Deadlines

Data Submission Schedule for 2024 NHSN ESRD Data: Dialysis Events, Bloodstream Infections, and COVID-19 Vaccination Coverage Among Healthcare Personnel		
Quarter	**2024 Reporting Months**	**Data Submission Deadline**
1	January-March	July 1, 2024, at 11:59 p.m. PT
2	April-June	September 30, 2024, at 11:59 p.m. PT
3	July-September	December 31, 2024, at 11:59 p.m. PT
4	October-December	March 31, 2025, at 11:59 p.m. PT

Facilities must submit NHSN data by the established deadlines. Not meeting the required reporting deadlines puts your facility at risk for an ESRD QIP payment reduction.

Note: For additional information on the NHSN measures, refer to the CY 2024 ESRD QIP Technical Measure Specifications.

Submitting Questions

For additional help, contact:

- **QualityNet Help Desk**
    - **Email:**
      qnetsupport-esrd@cms.hhs.gov
    - **Online Ticket submission:**
      https://cmsqualitysupport.servicenowservices.com/ccsq_support_central
    - **Phone**
      1-(866)-288-8912

Upcoming ESRD QIP & EQRS Events

Save the Dates!

All Events are Scheduled to begin at 2PM ET	
EQRS Monthly Stakeholder Meeting - Form CMS-2728 and Form CMS-2746 Question and Answer Session	November 19, 2024
PY 2025 Final ESRD QIP Reports	November, 2024
ESRD QIP Final Rule Webinar	December 3, 2024
EQRS Monthly Stakeholder Meeting -Topics to be determined	December 17, 2024

Event Slides and Recordings

Recordings and slides from all ESRD QIP and EQRS events are all posted shortly after the events at: https://mycrownweb.org/events/

Post-Event Evaluation

Please complete a short post-event evaluation by clicking on the link in the Chat box. Your feedback will help improve future events.