October EQRS Stakeholder Meeting-20241029_183310-Meeting Recording

October 29, 2024, 6:00PM

33m 6s

AK **Alissa Kapke** 0:08

Thank you for joining.

We will get started in a moment.

We're just gonna give people a few minutes to join. I see.

Still, people are entering the meeting.

For those of you who just joined, we're going to get started in a minute.

We're just giving people another minute to join.

Hello and welcome to the October 2024 and stage renal disease quality reporting System stakeholder meeting.

My name is Alissa Kapke and I am the project director for the end stage renal disease quality program, support contract and for today's presentation, my colleague Tricia Phulchand will be presenting some of our new features that are upcoming in EQRS. Including the medical personnel module and update.

The facilities contact section.

Additionally, we will cover a recent change to the hemodialysis and peritoneal dialysis clinical dashboards that are currently available in EQRS. Following Tricia's presentation, we will hold a question and answer session to address any questions you may have related to the upcoming changes.

Or the dashboard changes and then if there's time we can open it up to Q&A session.

To include any questions you may have related to EQRS at the end of this presentation, we will review some important dates and deadlines and cover some of our upcoming ESRD QIP and EQRS events.

If you would like to submit a question during the presentation, please click on the Q&A icon, which you will see at the top of your screen and once you click on that icon, select ask a question then you may type your question in the box that.

You will see on the right hand side. Now I will pass the presentation over to Tricia.

PT **Phulchand, Tricia** 3:48

Thank you, Alissa. Good afternoon.

My name is Tricia Phulchand, and as Alissa mentioned, I'll be providing an overview of a few new EQRS resources.

Also, the new medical personnel module and also information about adding facility contacts and EQRS and additionally I'll review the clinical period search feature that's been added to the hemodialysis and peritoneal dialysis clinical dashboards.

So just to make you aware, the new user training slides that are now available on mycrownweb.org will be going through a bit of an update. We have and we are in the process of revising the modules that are currently listed there. So far, we have revised and re-recorded the manage access facility dashboard overview.

Set default preferences and also what we're going to be covering today.

Is already available on the micronweb.org website, which is adding medical personnel and adding facility contacts.

Let's begin by reviewing the new medical personnel module in EQRS.

So some things to be aware of. The new medical personnel module is not live yet. It will be going live within the next couple of weeks, so sometime in early to mid-November, the new medical personnel module will be released in EQRS. The data contained in the old personnel module will be streamlined to remove all non-medical personnel.

And those medical personnel that do not, I repeat, do not have a valid national provider identifier or NPI number.

Those physicians with valid NP is that are currently listed in the personnel module, will remain assigned to your facility in EQRS.

Please note that physician records those older records that only contain the unique personal identification number or UPIN will be removed from the system.

So we will be making an announcement when this does get released in EQRS. So please log in at that time and make sure that all of your active and current physicians are listed.

So let's take a look at the numer the new medical personnel module and review how we would add additional medical personnel. So from the main screen in EQRS, you would click the drop down menu for facilities and then click medical personnel.

When you were in your facilities, medical personnel screen, you will see all of the medical personnel assigned to your facility as well as the other dialysis facilities where those physicians practice. You will also have the ability to filter, to view only those physicians that are active by CL.

The show active only toggle switch that's outlined here in red. By toggling the switch,

it will show only medical personnel that are currently practicing at your facility.

So any of the doctors that you had before that may have retired, that did have NPIs once you select that active button, those doctors will not show up on your list any longer?

Now let's review how to add new medical personnel.

To begin, you'll click on the add medical personnel button that's in gold on the screen that's outlined in red.

Look for a physician when an NPI number is unknown, you're going to click find provider on national plan and provider enumeration system or NPPESNPI registry. As I have here outlined in red.

Once in the registry, enter the physician's first and last name.

I'd also recommend entering the state, and possibly even the city just to assist you in narrowing the search, especially if the physician's name is something that's more common.

Once the search results screen displays, please confirm some information. Number one that it is a correct doctor as you should hopefully be able to see by the practice address, phone number and of course the type of doctor they have.

So the example on the screen is showing that this doctor practices out of Trenton, NJ and the Doctor is a nephrologist. At this point you can try to either copy.

The NPI number using your mouse or I would consider just writing it down and having it available.

For going back to the EQRS page.

Once back on the add medical personnel screen, as you can see on the left hand side of the screen here you can manually enter that NPI you obtain from the registry or copy and paste it with your mouse.

Whatever is easier once the NPI has been entered in the practitioner NPI field, you're going to go ahead and click search. Then, as you see on the right-hand side of the screen, the physicians name should appear on screen as a search result.

Still, we want to make sure it's the right person.

So verify that that is the correct doctor. Once you do so, please click add personnel and please note that if you already know the physicians NPI, you do not have to go through that NPI search registry.

You can just enter it in the practitioner NPI field. Once again, click search.

Confirm it's the correct physician, and then click add personnel.

Now the physicians information will be displayed on your facility's main medical

personnel screen.

Now I'll review adding facility contacts in EQRS.

So facility contacts are a newer feature in EQRS where you can add key staff positions on your facility page.

CMS does require that each facility add three specific positions.

The primary facility contact the disaster contact and the disaster contact back up for these positions. You will be required to provide that person's first and last name e-mail address.

Phone number and cell phone number.

Additional positions are not required at this time, but are highly recommended to assist your ESRD networks with communications.

Please make sure that when you add additional facility contacts that you do include e-mail addresses for those additional positions.

I will provide a screenshot of the complete list of available positions in a later slide.

So in order to add facility contacts, click on search facilities from the main EQRS screen under the Facilities tab.

At this point you can enter your 6 digit CMS certification number, or CCN or your facility name. When it populates under the search bar. As you see in the example on screen, click on your facility in order to enter your facility page itself.

Once in your facility page, go to the contact information section and click on view to edit.

Next, click Edit next to facility contacts.

On screen you can see a complete list of the available positions.

We have administrator data, contact, dietician, disaster contact, disaster contact, backup, head nurse, medical director, primary facility, contact, social worker and transplant coordinator.

Please select a position and enter all required information based on that position.

Once you have finished, click update.

As long as all the information was entered appropriately, you should receive a message stating that the facility contacts were updated successfully.

Now I'll briefly explain the new clinical period search feature that is now available in the HD and PD clinical dashboards.

First, let's review the summary of the changes.

There is now a clinical period filter or drop down menu.

The report that's available will always filter by the clinical period.

There are five years' worth of clinical periods available.

They have a typical search option to quickly find the clinical period. And Please note that both closed and open clinical periods are available and that this update.

Has been applied to both the HD and PD clinical dashboards.

So once you're logged into EQRS, click on reports dashboard from the reports drop down option on the main screen.

As I've mentioned before, these updates have been applied to both the facility HD and facility PD clinical dashboards.

To demonstrate, I have selected the HD clinical dashboard. I have outlined the clinical period area in red on the screen for easier visualization.

So from that clinical period, you can click the drop down to either select the clinical month or begin typing in the date.

Please note that the available clinical periods will go back five years.

Once you have selected the wanted clinical period on screen, give the system a moment to refresh and then it will display the chosen clinical months data.

Thank you so much for your attention and I will pass everything back to Alissa.

AK **Alissa Kapke**   15:11

Thank you, Tricia.

We again are showing the instructions on how to submit a question. If you have any questions on what Tricia presented, I do see one question here.

Tricia, are you able to answer whether the is the facility, contact the facility manager?

PT **Phulchand, Tricia**   15:37

The main facility contact can be the facility manager, so that's something to discuss with them if they're if they would like to be the main contact for the facility.

But I would think that that would be a good choice.

But that's my personal thought.

AK **Alissa Kapke**   15:53

Great. Thank you.

Any other questions?

I don't see anything yet.

PT **Phulchand, Tricia** 16:01

This is going to be our quietest crowd.

AK **Alissa Kapke** 16:05

Maybe.

OK.

Well, I'm not seeing any questions.

I can go over the upcoming events.

Oh, I see one coming in.

Oh, how often is the data refreshed?

PT **Phulchand, Tricia** 16:24

The HD clinical period data.

Give me one second.

I think that this is refreshed pretty quickly if you just bear with me, I will double check for you and I'll get back to you in a couple of moments.

AK **Alissa Kapke** 16:41

OK. And I do see some things in the chat.

Looks like some people are having trouble with the Q&A.

So I can read off what is in the chat. Do we have to be a certain type of access to update the facility contacts?

I think maybe that's certain type of role.

PT **Phulchand, Tricia** 17:00

Yeah.

Yes you do.

You would have to be a facility editor.

And then I also see. Can someone be multiple roles?

Yes they can.

But in regard to the disaster contact role, there should be someone separate.

That's a backup disaster contact.

AK **Alissa Kapke** 17:22

It looks like we want to go back over some slides.

Could you please go over deleting the old M DS on the list?

I don't know if that was covered in the slides.

PT **Phulchand, Tricia** 17:31

You will.

Yeah, we did not go over that.

We will not be.

You cannot delete anyone off of the list, OK, and the reason being is that right now in EQRS, we have a personnel module that has everyone in it.

It has all different rules.

It has administrators, dietitians, social workers, data contact person, as well as nephrologist and medical directors.

What will happen is the team behind the scenes.

Will be removing everyone that does not have an actual NPI number or an accurate NPI number. OK.

So anyone that no longer works at your unit. OK, in regard to medical personnel, I do not advise deleting anyone. The reason we do not delete anyone from the personnel module has to do with the fact that technically these.

Are associated with old forms, so you may have had. You may have a unit that's been open for 1520 years and that nephrologist may have retired by now, but that nephrologist name is still associated with different 2728 or 2746 forms that.

Exist in EQRS.

So that's the reason for not deleting.

You will have the ability to make someone.

Inactive. OK.

In the actual record itself.

And then as I noted on the screen, you have the option to turn on that toggle switch to view everyone that is active at your facility.

So you will be able to at least do that is, make sure you switch that toggle switch and then you will only see those active positions at your facility.

So I hope that answers that question.

AK **Alissa Kapke** 19:31

OK. And we may have covered this.

Do we have to have three different contact individuals or just a primary contact and disaster contact?
Are they the same or can they be the same?

PT **Phulchand, Tricia**   19:41

So for the primary contact and one of those disaster contacts that can be the same person. But as I mentioned before, for the disaster and the backup, that should be at least two different people.

AK **Alissa Kapke**   19:58

Another question, do we need to fill in the medical director and administrator role besides the three specific positions?

PT **Phulchand, Tricia**   20:08

No, you do not.
But as I mentioned before.
For the sake of your ESRD networks and their ability to communicate with you.
You know, they would appreciate the fact that you do fill in a few of the other roles there, just so it helps with communications with your ESRD networks.
And how do you know who works at our unit?
Susan, is that in regards to the medical personnel or is that your regular staff members?
In regard to the medical personnel, they already have that personnel list that assigns that nephrologist role to your facility with the NPI. But in regard to any other staff, we really could not tell you who exactly works at your clinics. I'm hoping that addresses that.
If not, please go ahead and resubmit a question for us to answer.

AK **Alissa Kapke**   21:15

Checking over in the chat, I don't see anything new in chat.
Go back to Q&A.
OK I think we don't see any additional questions.
Why don't we move on and then we can go back and see if there's any additional questions at the end?

PT **Phulchand, Tricia** 21:29

And oh.

Alissa, before, before you do that, could I answer Courtney's question?

If that's OK, how often is the data refreshed?

AK **Alissa Kapke** 21:38

Please yes.

PT **Phulchand, Tricia** 21:40

I did pull up the dashboards and I thought that, but I wanted to confirm it before saying something on this presentation that the data source that's listed on the dashboard. I think it's listed on each dashboard does tell you how often it's refreshed.

So the clinical data is refreshed on a weekly basis each weekend.

All right, so I hope.

That answers your question for you, Courtney.

AK **Alissa Kapke** 22:09

OK, we did get a couple more so.

PT **Phulchand, Tricia** 22:12

K.

AK **Alissa Kapke** 22:12

Are we deleting?

Are you deleting everyone besides the decks?

Who and we have to reenter them to the facility.

PT **Phulchand, Tricia** 22:20

That is correct.

Only doctors with actual NPI numbers will remain. In the personnel, which is now going to become the medical personnel module.

Right. The others are not.

And I said the others outside of the three roles are not required.

We are just asking you to enter in some of them and it's a fairly simple procedure if you're just putting in an administrator role.

Possibly your social worker.

You know your data contact person.

It should really only take a few minutes in order to get that done.

It's a fairly simple process and in those fields you're just going to be required first name, last name, and we request an e-mail address for communication with your ESRD networks. In regard to the three specific rules of the facility, contact, disaster, contact and disaster backup contact you will be able to fill in all fields, first name, last name, e-mail address, phone number, and yes, a cell phone number.

And then Labyrin has asked will this replace IPRO ESRD facility Information management system?

No, it will not.

The two have nothing to do with each other, so if you have any questions in regard to your ESRD network with the information that you may submit there, please contact them.

They'd be best to answer that question.

AK **Alissa Kapke**   24:00

Hey.

PT **Phulchand, Tricia**   24:00

And then Kimberly, when will we begin doing that input, if it's in regards to the personnel in the facility contacts, I would say that that is going to be up and available the latest mid-November and we will be sending a newsflash in regard to that.

All right, Melissa, I think that's it for now.

AK **Alissa Kapke**   24:21

Great. Great questions everyone.

And if you think of any more, please enter them in the Q&A box. If you want to move on to the next slide here.

We'll just cover some of the coming soon events. We do have our clinical data submission deadlines, which I'll cover in a minute.

If we go to the next slide, I'll cover all the upcoming submission deadlines.

We are approaching the end of October and two more days.

October 31st is the submission deadline in EQRS for August 2024, so please ensure to get all of your data up until August of 2024 submitted in EQRS.

Next slide please.

And we do have we are approaching the end of the year of calendar year 2024 and with the closure of the December 2024 clinical month, you will be required to have all of your depression screening and follow up assessments submitted and that deadline is March 3rd of 2025 and the same follows with the ich caps.

And our.

Going to the next slide.

So yeah, the ich caps attestation and then we do have the facility commitment to HealthEquity attestation. You can be submitting those now, but the deadline is March 3rd 2025.

And then finally, we we're into the third quarter for the NHSN ESRD data submission deadlines and the reporting months of July through September are due by the end of December of 2024 at 11:59 PM.

And next slide.

If you have any questions about what's presented today or anything else, you can go ahead and use the either the e-mail provided here or through the online tickets submission.

Or by phone.

You can also call the help desk and they'll go ahead and create a ticket for you.

And then we do have some upcoming events.

The plan in November is to hold a question and answer session for the forms CMS 2728 and 2746.

We will be in to about our 7th week of using these new forms, and so we figured facility you all may have questions about some things you've encountered with these changes.

So we wanna be available.

To answer any questions, so please bring the bring all of your questions to the November stakeholder meeting.

Then we are going to be releasing the payment year 2025 final ESRD equip reports that is coming very soon in early November.

Please be on the lookout for communication about that.

Then we will also CMS will be also releasing the ESRD calendar year 2025.

PPS Final rule that should be coming in the next you know few days or few weeks

and we will be hosting a webinar to cover what's in what's new for calendar year 2025.

That webinar will be on December 3rd of 2024 and finally we will be hosting our final monthly stakeholder meeting.

In 2024, on December 17th, topics are topics are to be determined.

You know, feel free to put something in the chat or the Q&A box if there's something you would like us to cover.

We will most likely be covering upcoming changes such as the stoh measures that will be collected starting in January of 2025, but we're still finalizing topics.

And to find any of the recordings and slides, please go to ourmicronweb.org page on the Events tab and you will find this recording and all of the other recordings from our events as well as if you go to the education tab, you'll see the.

New recordings that Tricia mentioned for the new user training.

Let me just review here and see.

Oh, can we go back to the ich caps deadline?

Deadline all the Ich caps attestations and these are attestations indicating whether or not your facility treated at least 30 eligible patients during the calendar year of assessment.

That is due on March 20, March 3rd, 2025, and that's a little confusing because the calendar year of assessment is actually going to be the prior year, so 2023. So you go, you have to log in to EQRS if you did not treat at least 30 eligible patients in 2023, you need to submit that attestation.

Otherwise you will be considered eligible for the CAPS measure.

You see, are there any other questions here?

Question about the HD dashboard.

I think this is ultra ultrafiltration.

I'm not sure that we know.

The stats of that I don't know if, Tricia, have you heard anything about plans to add Ultra filtration to the hemodialysis dashboard?

PT **Phulchand, Tricia** 30:30

No, I have not.

Not that we're aware of.

AK **Alissa Kapke**   30:32

OK.

PT **Phulchand, Tricia**   30:33

I mean, as soon as we're aware of something like that, we will definitely go ahead and post it.

Is that something? If you'd like to put in a formal inquiry, we can try to send that up the chain to see whether or not that's something, or if that's a recommendation that you have for that information to be added, we'd be happy to make the right folks. Aware of that for you, though?

AK **Alissa Kapke**   31:03

Hey I'm not seeing any additional questions.

We do have a short post event evaluation that's available in the chat box if you're willing to fill that out, we would love your feedback and that'll help us improve any future events. And so, thank you all for joining us today and we look forward to seeing you.

PT **Phulchand, Tricia**   31:24

Yeah.

AK **Alissa Kapke**   31:28

At our next event.

PT **Phulchand, Tricia**   31:30

And Alissa, if I could add one more comment, if you don't mind.

Just for all of those that are on the call, if you know some of your fellow a as or social workers or whoever is involved in the form CMS 2728 and 2746 submissions. If you could please, you know, make them aware that.

We did have a training back in September and that that recording is available on mycrownweb.org.

It's there.

We are working on the Q&A document that's associated with that presentation that should be on the site soon as well as to please let them know about the open office

hours call in November.

It's not going to really be too much of a structured event.

We may go over some brief highlights of the forms, but we really would like to hear how you've been making out with them and if you have concerns and if there's anything else that we can attempt to answer for you. We'd like to do on that call, so as Alissa also said, please complete the event evaluation.

We would really like your feedback and we really hope that you're finding these presentations to be helpful and informative and timely for the updates are being made in EQRS and other than that, I hope you have a wonderful afternoon.

And thank you, Alissa, for everything.

AK **Alissa Kapke**   33:00

Thank you, Tricia.

◉ **Christine Remski** stopped transcription